

# **Basic Operations Guide**



# **Basic Operations Guide**

Note

Before using this information and the product it supports, be sure to read the information under "Notices" on page ix.

#### **Tenth Edition (September 2000)**

This edition applies to the 3745 Communication Controller Models A, and the 3746 Nways® Multiprotocol Controller Model 900.

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## Contents

Notices	i)
Electronic Emission Notices	>
Industry Canada Class A Emission Compliance Statement	>
Avis de conformité aux normes d'Industrie Canada	>
European Union (EU) Mark of Conformity Statement	>
Japanese Voluntary Control Council for Interference (VCCI) Statement	X
Korean Communications Statement	X
Taiwanese Class A Warning Statement	. xii
New Zealand Radiocommunications (Radio) Regulations	. xii
Trademarks	. xii
About This Guide	
Conventions Used in This Guide	
Who Should Use This Guide	
How This Guide is Organized	
What Is New in This Guide	
Where to Find More Information	
Information Available on the Web	
Year 2000 Statement	xvii
01 1 4 0 11 4 11 0745 10740 0 1 11	
Chapter 1. General Information on 3745 and 3746 Controllers	
The IBM 3745 and 3746 Controller Family	
Getting Started	
Locating Processors	
Control Panels	
Stop Switch for the 3745	
Solving Problems	
Alarms	. 1-0
Chapter 2. Service Processor	2-1
Using the Service Processor	
Connecting the Service Processor	
Sharing the Service Processor	
Using Java Console to Remotely Log On to the Service Processor	
Communication over the IP Network	
Point-to-Point Protocol Communication	
Security Features	
Enabling and Configuring Java Console in the MOSS-E	
Using DCAF to Remotely Log On to the Service Processor	
Remote Workstations (Consoles)	
Backing Up the Service Processor	
Setting Up a Backup Service Processor	
Backing Up Configurations to a Backup Service Processor	
Installing Microcode to a Backup Service Processor	
Installing a Backup Service Processor	
- '	
Chapter 3. Maintenance and Operator Sub-System-Extended (MOSS-E)	. 3-1
MOSS-E Passwords	. 3-2
Changing Passwords	. 3-3
Logging On to the MOSS-F	3-4

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Logging Off from the MOSS-E	
Window Pull-Down Menu	
Information Pull-Down Menu	
Help Pull-Down Menu	
MOSS-E Menus, Tasks, and Functions	
Menus	
Tasks	
Functions	
MOSS Panel	
How to Open the MOSS Panel	
Service Processor MOSS Panel Layout	
Keyboard Terminology	
Common Commands and Function Keys	
Selecting MOSS Functions	
Menu 1 and 2 Functions	
Switching between Menu 1 and Menu 2 Functions	
How to Start and Stop Refresh	3-16
How to Close MOSS	
Updating the Active CDF-E	3-16
Backing Up Controller Configurations	3-18
Chapter 4. Installing a New Microcode Level on the 3746-9x0  Machines Affected  Displaying the Level of Code Installed  Prerequisite  Preparation  Programming Installation Time  Restore SP (and NNP) LIC on Non-Active Version Procedure  Saving the Configuration on Diskette  Updating the Non-Active LIC Version  3746-9x0 EEPROM Upgrade  Performing a General IML  Migrating the Active Configuration Using CCM (NNP Installed)  Activating the Migrated Configuration  Logging OFF from the Service Processor	. 4-1 . 4-1 . 4-1 . 4-2 . 4-2 . 4-2 . 4-2 . 4-3 . 4-4 . 4-4
Chapter 5. Working with Network Node Processor (NNP) Functions	
Accessing NNP Functions	
NNP Status Area Messages	
· · · · · · · · · · · · · · · · · · ·	
Controller Configuration and Management (CCM)	
IP Commands	
Dual NNP	
NNP States	
Network Node Processor (NNP) Adapter Trace Function	
Using the Adapter Trace Function	5-12
Chapter 6 Working with Multipapers Englacure (MAE) Eurotiana	6 1
Chapter 6. Working with Multiaccess Enclosure (MAE) Functions	
Introduction to the MAE	
Basic Functions in the MAE	
Prerequisites for MAE	. b-1

Power ON Command	12-9
Power OFF Command	12-9
VTAM Remote Power OFF Command	
Activation and IML from the 3746 Operator Control Panel	12-10
Deactivation from the 3746 Operator Control Panel	12-13
Auto-Restart after a Power Failure	12-14
Appendix A. 3745 Operator Control Panel	A-1
Function Display	A-3
Function Numbers	A-3
Code Display	A-4
Service Mode Display	A-4
Power Control Display	A-5
Console in Use Display	A-6
All 3745 CAs Disabled Indicator	A-6
MOSS Inop Indicator	A-6
MOSS Message Indicator	A-7
Pushbuttons and Power ON Indicator	A-7
Stop Switch	A-8
Hexadecimal Codes	<b>A-</b> 9
Appendix B. 3746 Operator Control Panel	B-1
Function Display	B-1
Specific Button Selections	B-2
Selections Using the Function Button	B-2
Hexadecimal Codes	B-3
Service Mode	B-3
Power Control	B-4
All ESCON Channel Adapters Disabled	B-4
Service Processor Inaccessible	B-5
A	0.4
Appendix C. Bibliographies	
Customer Documentation for the 3745 (All Models), and 3746 (Model 900)	C-1
Additional Customer Documentation for the 3745 Models 130, 150, 160, 170,	
and 17A	C-7
List of Abbreviations	X-1
LIST OF ADDIEVIATIONS	V-1
Glossary	X-3
G1000di y	Λ-0

## Figures

**Tables** 

1-1.	The Networking Evolution of IBM 3745 and 3746 Controllers	. 1-2
1-2.	3745 Model A or 3746 with Controller Expansion	. 1-3
1-3.	IBM 3745 Control Panel	. 1-5
2-1.	Example 1 of a Maximum Configuration	. 2-2
2-2.	Example 2 of a Maximum Configuration	. 2-3
3-1.	MOSS-E View Panel with Machine Menus	. 3-1
3-2.	General Format of a MOSS Panel	3-11
3-3.	Function Selection Rules Panel	3-13
3-4.	Menu 1 Functions	3-14
3-5.	Menu 2 Functions	3-14
3-6.	Resource Locator Panel	3-17
5-1.	Dual Network Node Processors	5-10
5-2.	State Active Panel	5-13
5-3.	FAPC Panel for SDLC, Token-Ring, and ESCON	5-19
6-1.	Controller Configuration and Management (CCM) Main Panel	. 6-2
7-1.	Internet Protocol (IP) Environment	. 7-5
A-1.	3745 Control Panel	A-1
A-2.	3745 Control Panel Reference Card	A-2
B-1.	3746 Control Panel	B-1
5-1. C-1.	Control Point Management  Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900	. 5-2 C-1
C-2.	Additional Customer Documentation for the 3745 Models 130 to 17A	C-7

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## **About This Guide**

This guide applies to the IBM 3745 Communication Controllers Models A, the IBM 3746 Nways® Multiprotocol Controller Model 900, and the Multiaccess Enclosure (MAE), FC 3001.

The main operation of these products is described, with the following functions and processes included:

- · Service processor
- Maintenance and Operator Subsystem Extended (MOSS-E)
- Network node processor (3746-900 NNP or 3746-900 IP)
- Multiaccess Enclosure (MAE)
- CCM and Telnet IP

Basic service procedures are described along with the following procedures:

- Turning on the power for the 3745 and the 3746 Model 900.
- Performing an initial microcode load (IML) of the MOSS, the 3745 scanners, and the 3746 Model 900 processors.
- Fallback and a switchback for Models 41A and 61A.
- · Enabling and disabling channel adapters.

For advanced functions, see the *Advanced Operations Guide*, SA33-0097, or the MOSS-E on-line help.

#### **Conventions Used in This Guide**

When used in this guide, the term:

Refers to the IBM 3745 Communication Controller Models 17A,

21A, 31A, 41A, and 61A with 3746 Models A11, A12, L13, L14, or

L15 Expansion Units.

**3746-900** Refers to the IBM 3746 Nways Multiprotocol Controller Model 900.

**3746-900 NN** Refers to the function of the 3746-900, operating as an

APPN®/HPR network node.

**3746-900 IP** Refers to the part of the 3746-900 that operates as an IP router.

3746 Refers to the 3746-900 and 3746-950 communication controllers.

#### Who Should Use This Guide

- · Non-specialized personnel carrying out daily routine operations.
- Non-IBM personnel configuring remote consoles connected to the service processor running the MOSS-E.
- Personnel responsible for installing and changing program configurations, for example:
  - Network personnel
  - System programmers
  - System service personnel
  - IBM trained service representatives

The user should have an understanding of teleprocessing, modem operations, and APPN/HPR.

Teleprocessing specialists can access online information (help, guides, and other material) for information on the following topics:

- Maintenance and Operator Sub-System Extended (MOSS-E)
- Controller Configuration and Management (CCM)
- APPN/HPR and IP Control Point functions
- Multiaccess Enclosure (MAE) Management
- DCAF¹ installation
- TCP/IP environment

Further publications are listed in the Appendix C, "Bibliographies" on page C-1.

## How This Guide is Organized

This guide consists of the following chapters and appendixes:

- Chapter 1, "General Information on 3745 and 3746 Controllers," gives an overview of 3745 and 3746 controllers, with specifics on controller panels, and additional pointers on problem-solving.
- Chapter 2, "Service Processor," explains the functions of the service processor and how to connect a service processor to a remote workstation (console).
- Chapter 3, "Maintenance and Operator Sub-System-Extended (MOSS-E)," explains how to open the MOSS-E and MOSS sessions for the 3745 and for the 3746-900.
- Chapter 4, "Installing a New Microcode Level on the 3746-9x0," explains how to install a new microcode level on the 3746-9x0.
- Chapter 5, "Working with Network Node Processor (NNP) Functions," explains how to access the APPN/HPR control point and IP router functions of the NNP via the MOSS-E. Information also includes a new adapter trace function run in the NNP.
- Chapter 6, "Working with Multiaccess Enclosure (MAE) Functions," explains how to run the MAE from the MOSS-E and display MAE hardware configurations.
- Chapter 7, "Telnet IP Resource Management in CCM and MOSS-E," contains information on using CCM and the MOSS-E for Telnet commands.
- Chapter 8, "3745 Power ON and IPL from Control Panel," provides information on automatic and manual power ON/OFF and IPL procedures for the 3745.
- Chapter 9, "3745 IPL from Service Processor," provides information on IPL, checking power supplies, and IPL messages.
- Chapter 10, "3745 Models 41A and 61A Fallback and Switchback," explains fallback and switchback for twin-standby and twin-backup modes.
- Chapter 11, "Enabling and Disabling Channel Adapters," describes how to enable or disable 3745 and 3746-900 channel adapters.

<sup>1</sup> The DCAF program is contained in the Tivoli® Management Environment (TME) 10 Remote Control. For the purposes of this guide, DCAF is referred to instead of TME 10 Remote Control.

- Chapter 12, "Basic Service Procedures," explains how to activate, deactivate, and perform an IML for the 3745 and 3746-900, and is designed as a reference to service procedures normally performed by service personnel.
- Appendix A, "3745 Operator Control Panel," describes the 3745 control panel and the hexadecimal codes that display on it.
- Appendix B, "3746 Operator Control Panel," describes the 3746-900 control panel.
- Appendix C, "Bibliographies," lists the available customer documentation related to the 3745 and 3746-900.

The following information is included at the back of this guide:

- A list of abbreviations used in this guide, on page X-1
- A glossary, on page X-3
- An index is provided on page X-7

#### What Is New in This Guide

This guide has been revised to include the following changes and enhancements:

- · Addition of a procedure describing how to install a new level of microcode in the service processor, the 3746-9x0 machines, and any NNP.
- Addition of more dynamic capabilities for Multiaccess Enclosure (MAE) users so that, after the IP configuration changes, the MAE re-IMLs only when necessary.
- Modification of the IP commands password from an 8-character, alphanumeric password to a mixed-character password of 1 to 57 characters.

The technical changes and additions are indicated by a vertical line (I) to the left of the change.

#### Where to Find More Information

- "Customer Documentation for the 3745 (All Models), and 3746 (Model 900)" on page C-1.
- "Additional Customer Documentation for the 3745 Models 130, 150, 160, 170, and 17A" on page C-7.
- "Help Pull-Down Menu" on page 3-8.
- Introducing Enterprise Systems Connection, GA23-0386.
- IBM 3746 APPN/HPR Implementation Guide, SG24-2536.
- IBM 3746 IP Implementation Guide, SG24-4845.
- SNA Network to APPN Network Migration Experience, SG24-4656.
- Networking Softcopy Collection Kit, SK2T-6012.

#### Information Available on the Web

You can access the latest news and information about IBM networking products, customer service and support at:

http://www.ibm.com/networking

#### Year 2000 Statement

This product is Year 2000 ready. When used in accordance with its associated documentation, it is capable of correctly processing, providing, and/or receiving date data within and between the 20th and 21st centuries, provided all other products (for example, software, hardware, and firmware) used with the product properly exchange accurate date data with it.

For more information, refer to:

http://www.ibm.com/year2000

To be Year 2000 ready, the 3745 and 3746 controllers require a certain level of microcode. For more detailed information, access the Web site noted above and click Product Readiness.

## Chapter 1. General Information on 3745 and 3746 Controllers

This chapter gives you general information the IBM 3745 and 3746 controller family and helps you to get started operating them.

## The IBM 3745 and 3746 Controller Family

For nearly three decades, IBM's advanced line of communication controllers (3705, 3720, 3725, 3745, and 3746) have proved an effective solution for rapid changes in network technology. In particular, the 3745s and, more recently, the 3746-900 and the 3746-950, have proved cost effective for network evolution and adaptability to new functions.

IBM controllers include the following models:

- 3745 Models 130<sup>1</sup>, 150<sup>1</sup>, 160<sup>1</sup>, and 170
- 3745 Models 210<sup>1</sup>, 310<sup>1</sup>, 410<sup>1</sup>, and 610<sup>1</sup>
- 3745 Models 17A, 21A<sup>1</sup>, 31A, 41A<sup>1</sup>, and 61A (3745 Models A)
- 3746 Model 900 (3746-900)
- 3746 Model 950 (3746-950)

These controllers were originally designed for the attributes and advantages of SNA. Later innovations in the same model line incorporated developments in APPN®, HPR, and IP networking technologies:

- The 3746-950 can operate simultaneously as an IP router and APPN/HPR Network Node (NN), independently of any 3745 running NCP.
- The 3746-900 can operate simultaneously as an IP router, APPN/HPR NN, and an NCP-controlled SNA subarea node or APPN composite network node (CNN).

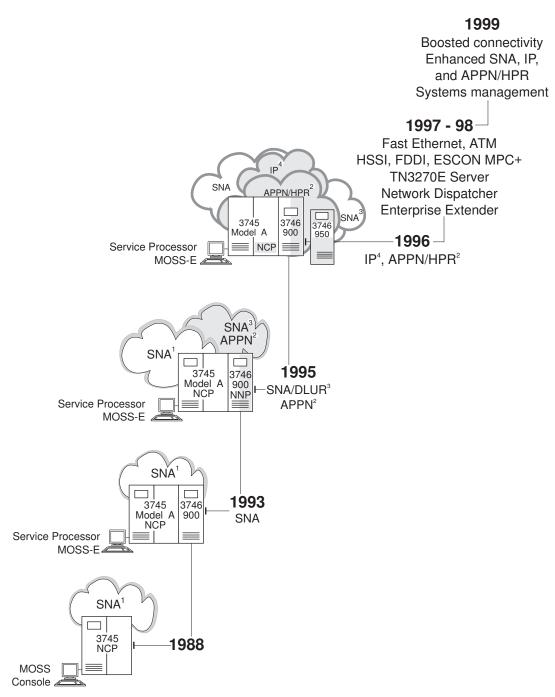
The 3746 Models 900 and 950 form the latest generation of controllers, the *3746 Nways*® *Multiprotocol Controllers*. These controllers are the basis of efficient and reliable multiprotocol networks that support both SNA and TCP/IP applications.

By integrating the 3746-900 and the 3746-950 into your network, you can add the advantages of APPN/HPR and IP, while providing support for existing SNA configurations.

Figure 1-1 on page 1-2 illustrates the development of 3745 and 3746 controllers, in line with the evolution of networking technologies.

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<sup>1</sup> These models are no longer manufactured.



- This controller configuration supports SNA networking and the APPN CNN function along with NCP and VTAM.
- APPN networking, using a network node processor (NNP), independent from NCP and VTAM.
- Connectivity with SNA devices using DLUR support, and a VTAM with Dependent LU Server (DLUS).
- IP networking using the NNP and 3746 IP routing features, independent from NCP, and TCP/IP MVS.

Figure 1-1. The Networking Evolution of IBM 3745 and 3746 Controllers

## **Getting Started**

To operate the 3745 and 3746, you will need the following devices:

- Service processor, color display, pointing device (usually a mouse), and keyboard.
- The 3745 operator control panel. This is operational even when the 3745 is deactivated (see Chapter 12, "Basic Service Procedures" for a description of control panel displays, indicators and switches).
- The 3746 operator control panel. This is operational even when the 3746 is deactivated (see Chapter 12, "Basic Service Procedures" and Appendix B, "3746 Operator Control Panel" for a description of control panel displays, indicators and switches).

## **Locating Processors**

The service processor and network node processors are located in a controller expansion unit next to the 3746 or the 3745 Models A (see Figure 1-2).

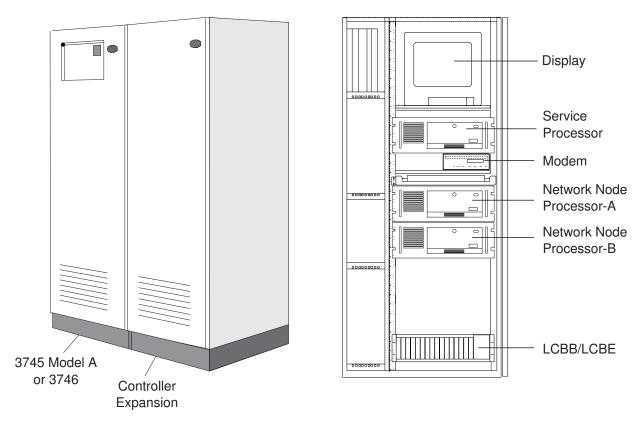
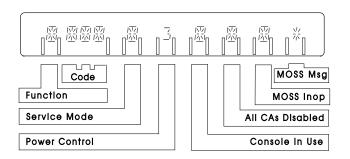


Figure 1-2. 3745 Model A or 3746 with Controller Expansion

## **Control Panels**

Note: The same control panel numbers on both the 3745 and 3746 do not always indicate the same function.

#### The 3745 Control Panel

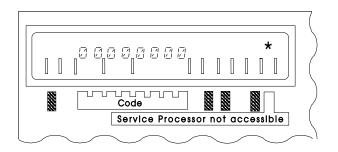


3745 control panel display. For more information on displays, see Appendix A, "3745 Operator Control Panel" on page A-1.

Option 3 is selected.

Indicator is on.

#### The 3746 Control Panel



3746 control panel display. For more information on displays, see Appendix B, "3746 Operator Control Panel" on page B-1.

## **Stop Switch for the 3745**

It is located on the 3745 control panel (see Figure 1-3 on page 1-5).

#### Warning:

Even if the stop switch is in the OFF position, the primary power box is still connected to the electric current. To disconnect completely, take the following actions:

- 1. Turn off the main circuit breaker.
- 2. Remove the power plugs from supply outlets.

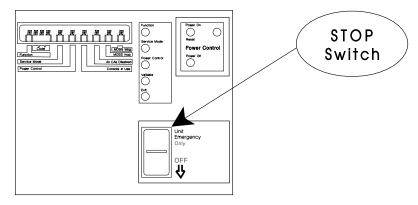


Figure 1-3. IBM 3745 Control Panel

The stop switch is meant only as a backup to the Power OFF button. If you use the stop switch to power off, you will need an IBM service representative to restart the controller.

## **Solving Problems**

There are three levels of problem resolution. If you encounter a problem, start at the first level and work down:

#### First Level

Use online help to solve the problem. See "Help Pull-Down Menu" on page 3-8.

#### Second Level

Contact the person in charge of 3745/3746 problem analysis.

HELP CONTACT
Name:
Telephone:

#### Third Level

Forward a report to the IBM support center. Before you do this, try levels 1 and 2 first so that you will have as much information as possible for IBM support personnel.

#### **Alarms**

Alarms in the 3745 or 3746 are indicated by a red bell icon ( $\mathring{\Box}$ ). This appears in the MOSS-E View, next to the controller that produced the alarm.

If the MOSS-E panel is an icon or hidden, it will automatically appear in front of any open panels, and display the red bell icon ( $\mathring{\Box}$ ). Double-click the icon to open Display Alarms (see the online help for more information).

If you use IBM's remote support facility (RSF) when a problem is reported to RETAIN® (either automatically or manually), two alarms are generated, one when the call is made to RSF, and a second when IBM answers the call.

## **Chapter 2. Service Processor**

The service processor 6563 Type 4 includes the Pentium® III 533-MHz processor and an improved system bus speed of 133 MHz.

## **Using the Service Processor**

The service processor connects the 3745 to the 3746, and provides a single user interface for 3745 and 3746 operator and service functions.

The service processor runs MOSS-E to perform the following functions:

- Maintenance and operator subsystem (MOSS) functions in the 3745. MOSS panels are the same for the operator consoles of the 3745 Models 130, 150, 160, 170, 210, 310, 410, and 610.
- · Graphic status displays of the controllers connected to the service processor.
- Maintenance and operation of the 3745 Models A and the 3746-900.

The service processor also performs the following functions:

- Runs Controller Configuration and Management (CCM)<sup>1</sup> for
  - Configuring the 3746 APPN/HPR Network Node and IP Router with ESCON® Generation Assistant (EGA)
  - Displaying information about 3746 resources, for example, the current local network topology
  - Managing multiple configurations of 3746 resources
- Loads 3746 microcode.
- Stores information, for example, configuration data file-extended (CDF-E) files on 3746 hardware resources.
- Reports 3746 errors as alerts to the NetView® software and sends error codes
  to the IBM remote support facility (RSF). Error codes are locally stored by the
  service processor and can be displayed by you.

The service processor normally runs unattended and should always be operational. However, normal network operations are not affected if the service processor is temporarily disabled.

## **Connecting the Service Processor**

The service processor communicates with the 3745 MOSS, the 3746, and the network node processor through a Service Processor Access Unit (SPAU). The SPAU can be shared with other 3745s and 3746s.

If a SPAU is connected to a 3746 network node or a 3746-950, it cannot be shared by other user stations, because it must be isolated from user traffic. Otherwise, DCAF workstations (consoles) can be connected to the SPAU for remotely

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<sup>1</sup> CCM is also available in a stand-alone OS/2® version.

controlling the service processor or operating the 3746 network node and 3746 IP router. If remote workstation access runs through

bridges, there must be appropriate LAN filtering to protect the SPAU segment. The SPAU is packaged with a service processor and provides a LAN connection between the service processor and equipment attached to controllers 3745, 3746-900, and 3746-950.

The 3745 includes specific MOSS hardware and microcode to support communications with the service processor.

## **Sharing the Service Processor**

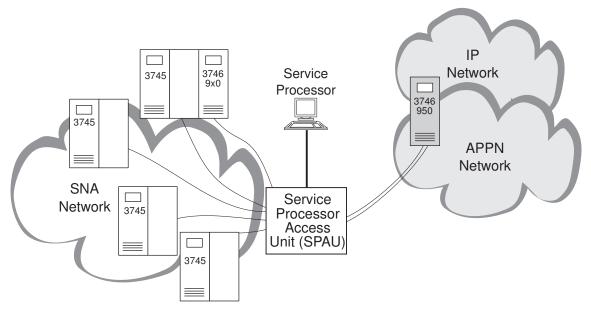


Figure 2-1. Example 1 of a Maximum Configuration. Service Processor running four 3745s, one 3746-900 (SNA), and one 3746-950 (IP, or APPN/HPR).

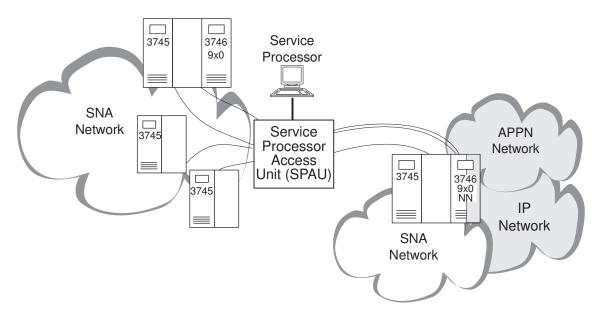


Figure 2-2. Example 2 of a Maximum Configuration. Service processor running four 3745s and two 3746-900s, one operating as an APPN/HPR network node.

A service processor can run the following controller and expansion unit combinations:

- Four 3745s and two 3746-900s operating in an SNA mode (controlled by NCP).
- Four 3745s, one 3746-900 operating in an SNA mode (controlled by NCP), and one 3746-950 (see Figure 2-1 on page 2-2).
- Four 3745s and two 3746-900s, one operating as an IP Router and APPN/HPR network node (see Figure 2-2).

IBM recommends that controllers be installed in the room, within 10 m (33 ft) of the service processor. Connecting an additional controller to the service processor will not interfere with ones already installed.

Large installations that need more than four 3745s and two 3746-900s require several service processors and controllers. If all the groups are attached to the same token-ring (either directly attached or through a token-ring bridge), then one remote DCAF workstation located at a central control point can access and control all the 3745s/3746s located in the same or different machine rooms.

## Using Java Console to Remotely Log On to the Service Processor

Java Console® enables a link for a remote workstation to access and control a service processor and network node processor (NNP) across the network. With a link established to the target service processor using Java Console, the user has access to the programs and utilities running on the service processor. For example, with a link activated between the service processor and a remote workstation, MOSS-E functions are available to the user.

There are two different ways of accessing Java Console:

 Through the Internet using a Java applet. This requires a Web browser on the remote workstation, for example, Microsoft® Internet Explorer, Version 4.0 (or later), or Netscape Navigator with Java Version 1.1 enabled. Java Console as a program running on a remote workstation.

The remote workstation is platform-independent, and can run one of the following operating systems:

- OS/2 WARP®, Version 3.0 and later
- Windows® 95, Windows NT®, and Windows 98
- AIX®/UNIX®
- Macintosh

Communication between the remote workstation and the service processor is supported over a switched PPP link or through the IP network.

In order to use Java Console, you must enable an option and customize several parameters in the MOSS-E, including IP addresses and passwords. For more information on Java Console, refer to Console Setup Guide, SA33-0158.

#### Communication over the IP Network

The service processor runs the Java Console server configured on four TCP/IP ports (7787, 7788, 7789, and 7790) for four different users. Access over the IP network is possible through the 3746-9x0 network node IP, FC 5033 (TIC3, port 2080), the 3745 (using the TIC2), the MAE, or through a bridge or router connected to the service ring.

#### Point-to-Point Protocol Communication

The service processor runs the point-to-point protocol (PPP) server over the communication port 1 (COM 1) connected to an asynchronous modem for remote links. The remote controlling workstation communicates with the service processor through the PPP server using a switched line.

## **Security Features**

Java Console security features include:

- A set of passwords that are specified in the MOSS-E
- PPP link security with the Challenge Handshake Authentication Protocol (CHAP)

## **Enabling and Configuring Java Console in the MOSS-E**

Java Console is enabled and configured in the SP Customization menu of the MOSS-E.

IP addresses for the PPP server and client are required for communicating with the service processor and NNPs over a switched line. You are also required to customize several passwords.

#### Note:

The management password is required to define or modify Java Console passwords.

## Using DCAF to Remotely Log On to the Service Processor

PS/2® (or equivalent) workstations can remotely access the service processor MOSS-E and CCM functions through DCAF, an IBM licensed program. A DCAF session allows you to either:

- · Control a target service processor from a remote workstation keyboard and mouse
- Monitor a target service processor in the DCAF panel of a remote workstation

DCAF enables the remote workstation to operate as a controlling workstation and the service processor to operate as a target workstation. When a DCAF session is established between a remote workstation and a service processor, the user of the remote workstation can perform MOSS-E functions as though seated before the service processor.

## **Remote Workstations (Consoles)**

There are five types of remote workstation (console). These types define how the workstation is connected to the service processor.

#### LAN-attached

- APPC-type workstations that attach either:
  - Directly to the same token-ring as the service processor
  - Indirectly through token-ring bridges
- TCP/IP-type workstations that attach to the Service Processor Access Unit (SPAU) through a bridge with filtering

**SNA-attached** Workstations that communicate with a service processor through an LU6.2 session on a backbone.

APPN-attached Workstations that communicate with the service processor through an LU6.2 session on a backbone.

Modem-attached Workstations using a public switched telephone network to access a service processor through its SDLC port and modem.

A remote workstation can be configured for many different types of network access. For example, a single workstation at a central control site that is LAN-attached to a local service processor can also provide APPN and modem access to remote service processors.

For more information, refer to Console Setup Guide or the DCAF: Installation and Configuration Guide, SH19-4068.

## **Backing Up the Service Processor**

Backing up the service processor requires the following actions:

- Setting up a backup service processor
- Saving the following configuration data:
  - Active MOSS-E to the backup hard disk
  - Active MOSS-E microcode to the backup hard disk

#### Setting Up a Backup Service Processor

Before you set up a backup service processor, check that the microcode levels are the same for both the backup and the primary service processor.

If the microcode levels are not the same, use one of the following methods to set the same level in both:

- Install the microcode of the active service processor onto the hard drive of the backup service processor (see "Installing Microcode to a Backup Service Processor" on page 2-8).
- Copy the active configuration onto the hard disk of the backup service processor (see "Backing Up Configurations to a Backup Service Processor").

Follow the procedure below to check the microcode levels of the primary and backup service processor:

#### Procedure for Displaying EC Level D46130x ECA 167 and Above

- **Step 1.** Log on to the MOSS-E (see "Logging On to the MOSS-E" on page 3-4).
- Step 2. Click Help.
- Step 3. Click About.
- Step 4. Click Licensed Internal Code.
- **Step 5.** Compare the two microcode levels.

## Backing Up Configurations to a Backup Service Processor

When configuration data is updated on the active service processor, you must save it on to backup diskettes (see "Backing Up Controller Configurations" on page 3-18). This process takes about five minutes.

#### Service Processors with CD-ROM

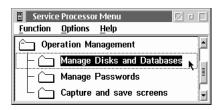
This procedure applies to service processors with a CD-ROM drive, FC 5052. Previous versions of service processors included an optical disk for saving and backing up configurations.

Save new configuration data by copying it onto the hard disk of the backup service processor as follows:

- **Step 1.** Power ON the backup service processor.
- Step 2. This produces an error message because the backup service processor is not connected to the LAN. Cancel this message by clicking OK.
- Step 3. Log on to the backup service processor (see "Logging On to the MOSS-E" on page 3-4).
- **Step 4.** Open the Service Processor menu.
- Step 5. Click Operation Management.



Step 6. Click Manage Disks and Databases.



Step 7. Select Restore databases from diskettes(s).



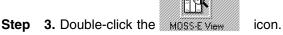
**Step 8.** When you have finished, power OFF the backup service processor.

At power ON, the backup service processor automatically registers the new configuration data.

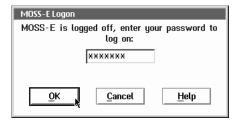
## Installing Microcode to a Backup Service Processor

Use the following procedure to install microcode onto a backup service processor.

- **Step 1.** Power ON the backup service processor.
- Step 2. This produces an error message because the backup service processor is not connected to the LAN. Cancel this message by clicking OK.

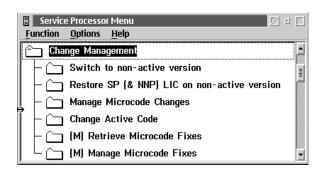


**Step 4.** Type a password and click **OK**.

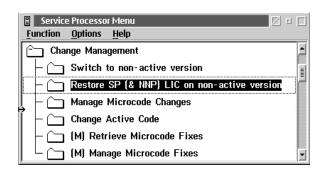


**Step 5.** In MOSS-E View, open the service processor machine menu.

Step 6. Click Change Management.



- **Step** 7. Insert the CD with the service processor installation code into the CD-ROM.
- Step 8. Double-click Restore SP (&NNP) LIC on non-active version.



**Step 9.** Follow the prompts.

## Installing a Backup Service Processor

If the active service processor fails, replace it with the backup service processor as follows:

#### Attention

Make sure the microcode and configuration levels are the same in both the primary and the backup service processor.

- **Step 1.** Power OFF the active service processor.
- **Step 2.** Verify that the backup service processor is powered OFF.
- **Step 3.** Disconnect the active (failed) service processor from the token-ring.
- **Step 4.** If necessary, disconnect any RSF modem or telephone lines.
- **Step** 5. Connect the backup service processor to the token-ring.
- **Step 6.** If necessary, connect the backup service processor to any RSF modem or telephone lines.
- **Step 7.** Check that the service processor installation diskette is not in the backup service processor disk drive.
- **Step 8.** Power ON the backup service processor.

# Chapter 3. Maintenance and Operator Sub-System-Extended (MOSS-E)

Before you begin, make sure that the service processor is on and that MOSS-E View is displayed.

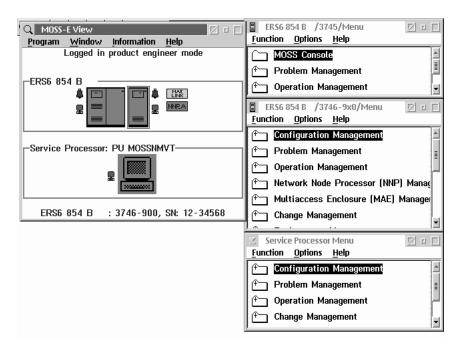


Figure 3-1. MOSS-E View Panel with Machine Menus

The basic MOSS-E View panel (left in Figure 3-1) provides access to other panels and functions. The figure shows a minimum configuration, with two areas:

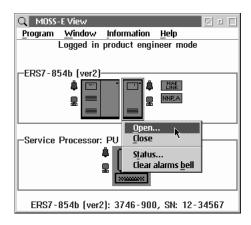
- For 3745 Models A, 3746, and network node processors
- · For service processors

Double-click the machine icon to open a menu with associated tasks (this does not apply to the network node processor). A part to each machine icon indicates an open machine menu (see the right side of Figure 3-1).

The contents of the menu depends on the logon mode that you used (see "Logging On to the MOSS-E" on page 3-4).

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Select an object and click the right mouse button to display a pull-down menu.



From a pull-down menu, you can execute the following functions:

- Open a machine menu
- Close a machine menu
- Display the status of a machine (this does not apply to the service processor)
- · Clear alarm bells

### **MOSS-E Passwords**

When logging on to the MOSS-E through the MOSS-E View panel, select the password that corresponds to the mode and functions that you want to use.

There are four password modes for secure access to customer and maintenance functions of MOSS-E menus:

#### Controller customer password

Access to operator functions in the 3746 and 3745 menus. For first-level operators.

#### Controller maintenance password

Access to operator and maintenance functions in the 3746 and 3745 menus. For IBM Service personnel.

#### Service processor customer password

Access to operator functions in the service processor and controllers. For supervisors and system programmers.

#### Service processor maintenance password

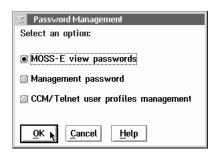
Access to functions in the service processor and controllers. Take care in distributing this password because IBM requires it for service procedures.

Note: Use 5 to 8 alphanumeric characters for passwords. Each mode must have a password unique from passwords in the other modes.

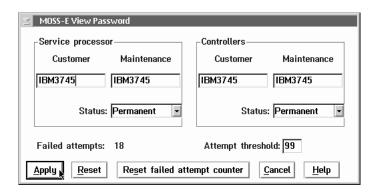
### **Changing Passwords**

To change a password:

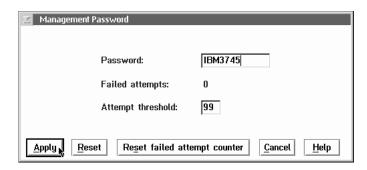
- Step 1. Open the Service Processor menu.
- Step 2. Select Operation Management.
- Step 3. Select Manage Passwords. Enter the management password (the default is IBM3745) and click OK.
- Step 4. Click MOSS-E view passwords and click OK.



Step 5. Reenter new passwords and click Apply.

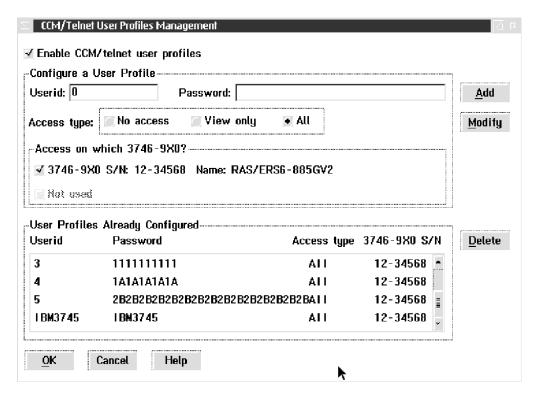


- Step 6. Click Management password and click OK.
- **Step 7.** Enter the new management password and click **Apply**.



8. Click CCM/Telnet User Profiles Management if you want to use CCM functions for Telnet access and IP resource management. For more information, see Chapter 7, "Telnet IP Resource Management in CCM and MOSS-E" on page 7-1.

Note: The Telnet access and CCM passwords can have from 1 to 57 characters and consist of any combination of upper- and lower-case characters, but it is recommended that you choose a password of five to eight characters.



Step 10. Click Cancel to exit.

# Logging On to the MOSS-E

**Step 1.** If the MOSS-E View panel appears, go to Step 3 on page 3-5. Otherwise continue with the next step.

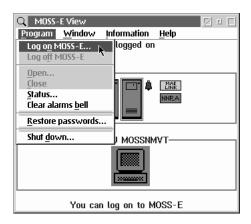


Ctrl Press for the Window List and double-click MOSS-E View.

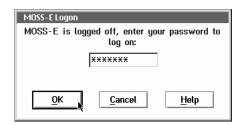


 See "Problems with MOSS-E or the Service Processor" on page 3-10.

Step 3. Click Program, then Log on MOSS-E.



**Step 4.** Type a password that corresponds to a logon mode and click **OK**.



**Step 5.** If the logon is successful, a message at the top of the MOSS-E View panel shows the mode that you have logged into.



If there are problems with logging on, see one of the following topics:

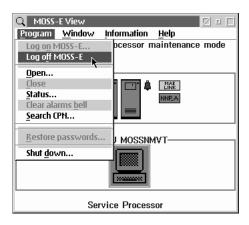
- "Help Pull-Down Menu" on page 3-8
- "Problems with MOSS-E or the Service Processor" on page 3-10

Otherwise, contact the person in charge of 3745 and 3746 problem analysis (see "Solving Problems" on page 1-5).

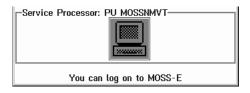
MOSS-E menus and functions are now available (see page 3-9).

# Logging Off from the MOSS-E

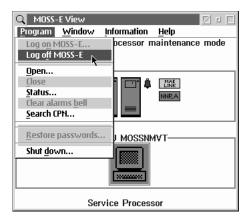
**Step 1.** Click **Program** in the MOSS-E View panel, then click **Log off MOSS-E**, then click **OK**. A logoff is successful message displays.



**Step 2.** A message at the bottom of the MOSS-E View panel indicates that you can logon if you want.



# Program Pull-Down Menu



As well as logging on or off, this menu provides the following selections:

**Open** Opens menus for 3745, 3746, and service processor.

Closes a menu.

Status Displays information on 3745 or 3746.

Clear alarms bell Clears alarms with a pending status.

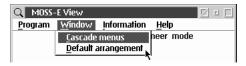
**Search CPN** For controller maintenance by a customer engineer.

Restore Passwords For restoring default passwords (IBM3745 in capital letters).

**Shutdown** Exits all programs and shuts down, with a message prompt to

turn off or restart the system.

### Window Pull-Down Menu



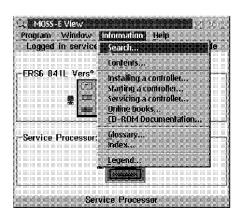
Cascade menus Arranges the menus that you have open in a stacked

formation, like index cards.

**Default arrangement** Restores your own arrangement.

### Information Pull-Down Menu

Note: You can work with the Information menu without being logged on.



You can use this menu to see detailed information on the 3745, 3746, and service processor.

**Search** Searches for information on an entry that you make in a

text box.

**Contents** Lists the main tasks related to the communication

controller.

Installing a controller Information on installing a controller.

Starting a controller Information on starting a controller.

Servicing a controller Information on servicing a controller.

Online books Information that can be accessed directly from the

service processor, for example, Problem Analysis Guide.

**CD-ROM Documentation** A listing of books available on CD-ROM.

Glossary Abbreviations and definitions on the 3745 and 3746 with

diagrams of main components.

Index An alphabetical list of subjects related to the 3745 and

3746 and main components.

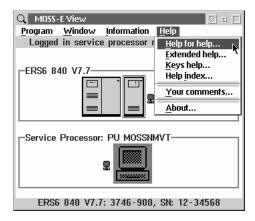
Legend A list of colors for machine objects in the MOSS-E View

panel. Each color indicates the status or condition of the

machine.

## Help Pull-Down Menu

Note: You can access the Help menu without being logged on.



Help for help Explains how to use Help.

**Extended help** Information about the functions of the MOSS-E View panel.

Keys help Lists the function keys of the MOSS-E. Help index Lists Help items in alphabetical order.

Your comments Information on where to send your reader's comments on

MOSS-E information and usability.

About Information on MOSS-E copyright and licensed internal code

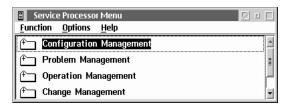
(LIC).

# **MOSS-E Menus, Tasks, and Functions**

MOSS-E menus are the link between you and MOSS-E functions. There is a MOSS-E menu for the 3745, 3746, and also for the service processor as well.

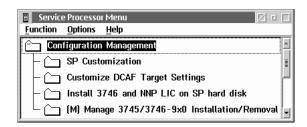
#### Menus

To display the menu for a machine, you must be logged on to the MOSS-E (see "Logging On to the MOSS-E" on page 3-4). After logging on, double-click a machine object to open a menu with a task list (see the following Service Processor menu).



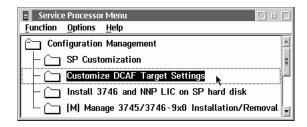
### **Tasks**

Clicking a task displays a list of functions. Clicking an open menu closes it.



### **Functions**

Double-clicking a function runs it. This is indicated by the color change of the function when it runs.



### **Problems with MOSS-E or the Service Processor**

If the keyboard and mouse are not responding to input, the service processor might be under the control of a DCAF remote console. To regain control of the service processor, press the DCAF hotkeys Alt T together.

The following problems might occur:

- Service processor panel is dark.
- Service processor panel does not contain a MOSS-E View panel or icon (see Figure Figure 3-1 on page 3-1).
- OS/2 or Communication Manager error message displays.

If any of the above occurs, IPL the service processor as follows:

#### Attention

Performing an IPL disrupts traffic. Before performing an IPL, ask the network administrator to stop traffic, or wait until the next maintenance panel is available.

If your service processor is powered OFF, go to Step 1. Otherwise, go to Step 2.

- Step 1. Turn ON your service processor. Wait until the first MOSS-E View displays.
- **Step 2.** IPL your service processor by performing the following tasks:
  - Press Ctrl | Alt | Del |. Wait until the MOSS-E View displays.
  - Turn OFF the service processor, wait a few seconds and turn it ON again. Wait until the MOSS-E View displays.

If this does not work, contact the person in charge of 3745 or 3746 problem analysis (see "Solving Problems" on page 1-5 and "Help Pull-Down Menu" on page 3-8).

#### **MOSS Panel**

A MOSS panel is a link between you and the MOSS running in the 3745. There is one panel for each 3745 attached to the service processor.

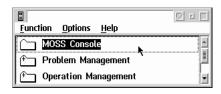
This section provides information on the following:

- MOSS panels
- Using certain keys
- Opening a MOSS panel
- Accessing MOSS functions

### How to Open the MOSS Panel

After you log on to the MOSS-E (see "Logging On to the MOSS-E" on page 3-4), follow the steps below:

- **Step 1.** Double-click the **3745** in the MOSS-E View to display the menu.
- Step 2. Double-click MOSS Console.



When you open a MOSS-E panel for the first time, it displays the Function Selection Rules panel (see Figure 3-3 on page 3-13).

You can review the status of a machine in the MOSS-E View panel by clicking Information, then Legend.

If you have problems logging on the MOSS-E, see the following topics:

- "Help Pull-Down Menu" on page 3-8.
- "Problems with MOSS-E or the Service Processor" on page 3-10.

If you still have a problem, contact the person in charge of 3745 and 3746 problem analysis. See "Solving Problems" on page 1-5.

### **Service Processor MOSS Panel Layout**

See Figure 3-2 for an example of a service processor MOSS panel.

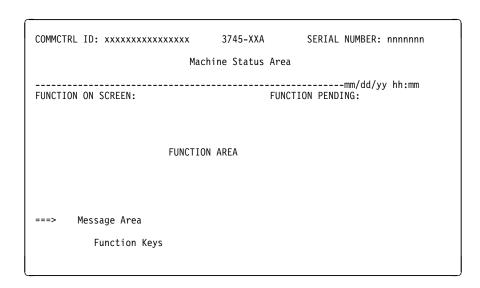


Figure 3-2. General Format of a MOSS Panel

The following list shows definitions for text on a MOSS panel.

**COMMCTRL ID** Communication controller ID. Always displayed as

16 characters.

Note: To modify the controller ID, use the MOSS-E

Manage 3745/3746-9x0 Installation/Removal

function of the Service Processor menu.

3745-XXA The machine type and model.

**SERIAL NUMBER** Serial number of the 3745 (seven characters).

**Machine Status Area** Information on the Central Control Unit (CCU),

scanners, and IPL. For more information, see the

Advanced Operations Guide, SA33-0097.

**FUNCTION ON SCREEN** The name of the function being displayed.

**FUNCTION PENDING** The name of the function waiting to be displayed.

**FUNCTION AREA** Function display and operator input.

Message Area Area to display messages. For more information,

see the Advanced Operations Guide.

**Function Keys** Available function keys appear on this line.

## **Keyboard Terminology**

Because consoles might be of different types, the console keyboard might vary. For consistency, the following terminology applies to certain keys:

Enter Sends data to the 3745. Verify that the data is correct before you use this key. This key is often called Send.

Pause If you want to regain control of the service processor, pressing these keys together temporarily suspends any function that is

running.

This key moves the cursor from one input area to another.

# **Common Commands and Function Keys**

Ctrl

Enter OFF to logoff and close the MOSS panel. If a function is **OFF** 

active or pending, press F1 first.

F2 Closes any active functions. Menu 1 or menu 2 displays,

depending on the function that you close.

Displays menu 1, menu 2, or a pending function.

Displays the Function Selection Rules panel.

# **Selecting MOSS Functions**

When you open a MOSS panel, the Function Selection Rules panel displays.

For more information on the Function Selection Rules panel, see the *Advanced Operations Guide*.

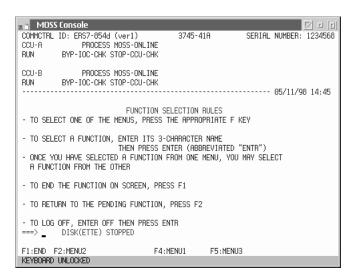
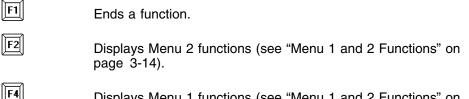


Figure 3-3. Function Selection Rules Panel

The following keys are available:



Displays Menu 1 functions (see "Menu 1 and 2 Functions" on page 3-14).

You can also enter the three-letter codes of MOSS function on the command line. For more information, see "Menu 1 and 2 Functions" on page 3-14.

#### Menu 1 and 2 Functions

Note: Depending on the model of your 3745, some of the functions shown below might not be available.

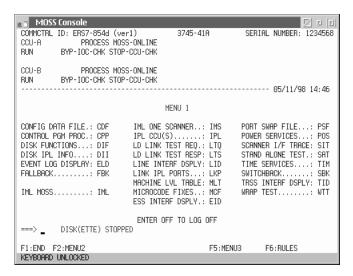


Figure 3-4. Menu 1 Functions

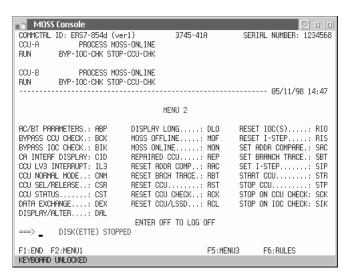


Figure 3-5. Menu 2 Functions

Enter the three-letter code of a function on the command line and press | Enter |



If a function is unavailable, the following message displays on the command line:

PRESS ENTER TO DISPLAY FUNCTION MENU

Note: For Models 41A and 61A, enter CSR (CCU Selection and Release) on the command line to select a CCU. The selected CCU appears in the machine status area.

# Switching between Menu 1 and Menu 2 Functions

Use the F2 key to switch between menu 1 and menu 2. If you see F2 on the bottom part of the panel, this indicates that you can switch from one menu to the other.

You can enter the three-letter code of a function from either menu on the command line at any time.

### Switching from a Menu 1 Function to a menu 2 Function

**Step 1.** Press 12 to switch from menu 1 to Menu 2.

Step 2. Enter the code letters of a function and press Enter

#### Notes:

If you press F2, any menu 2 functions that are running will be suspended, and any menu 1 functions that are suspended will be reactivated.

Once any active functions of menu 1 have ended, any pending menu 2 functions will be reactivated.

### Switching from a Menu 2 Function to a Menu 1 Function

**Step 1.** Press F2 to switch from menu 2 to menu 1.

Step 2. Enter the code letters of a function and press Enter

#### Notes:

If you press | F2|, any menu 2 functions that are running will be suspended, and any menu 1 functions that are suspended will be reactivated.

Once any active functions of menu 1 have ended, any pending menu 2 functions will be reactivated.

### How to Start and Stop Refresh

Press **F5** to refresh the information in a function area.

Pause If you started a refresh and want to stop it, press Ltrl together.

#### **How to Close MOSS**

You can close MOSS by doing one of the following:

- Double-click the system menu icon in the upper left corner of the MOSS panel.
- · Enter OFF on the command line.

If you have problems closing MOSS, refer to the online help.

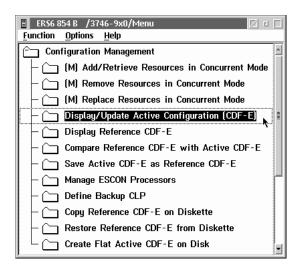
If you have technical problems, contact the person in charge of 3745 problem analysis (see page 1-5).

## **Updating the Active CDF-E**

Use the following procedure to record any new hardware as part of the controller hardware configuration, for example, lines connected to a LIC11.

This procedure ensures that the following information is recorded:

- · Hardware character strings
- New CDF-E configuration saved as the working CDF-E
- Backup CDF-E copied on to diskette
- Step 1 Double-click a 3746 object icon, or select a 3746 menu in the panel list (see Step 2 on page 3-4).
- Step 2 Click Configuration Management, then double-click Display/Update Active Configuration (CDF-E).



**Step 3** New or changed LCBs and ARCs for each CLP are shown in the **Resource Locator** panel (see the notes for Figure 3-6).

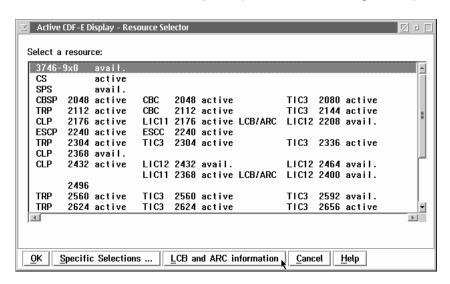
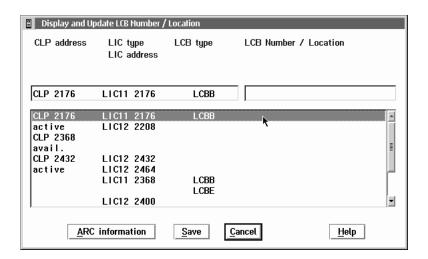


Figure 3-6. Resource Locator Panel

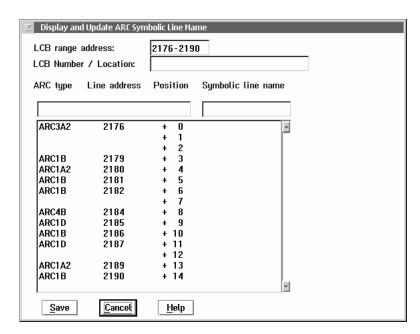
#### Notes:

- a. A new LCB with an ARC is indicated by LCB/ARC to the right of the associated LIC11.
- b. A new LCB is indicated by LCBB to the right of the associated LIC11.
- c. A new LCBE will not display without an ARC installed in it, or until an IML procedure has been performed for the LCBE adapter.
- Step 4 Click LCB and ARC information.
- **Step** 5 Select the LCBB line, or for an LCBE, select the line just below the associated LCB.



Step 6 Enter or update the LCB Number / Location field. You can use up to 25 alphanumeric characters to identify an LCB attached to a processor. Existing codes should already be recorded in the 3745/3746 Planning Series: Physical Planning, GA27-4238.

- 7 Press Enter and repeat Steps 5 and 6 to identify more LCBs if you Step need to. Then click Save and OK.
- Step **8** If you have ARCs attached to a selected LCB, click **ARC information**. Otherwise, go to Step 12.
- Step 9 Select an ARC, and enter or update the Symbolic line name field. You can use up to 8 alphanumeric characters to identify the ARC. Existing codes should already be recorded in the 3745/3746 Planning Series: Physical Planning.



- **Step 10** Press **Enter** and repeat Steps 5 to 11 if you want to identify more ARCs. Then click Save and OK.
- Step 11 To identify ARCs on other LCBs, repeat Step 9 and Step 11 for each
- Step 12 When you have finished with all the LCBs and ARCs, click Cancel.
- Step 13 Double-click Save Active CDF-E as Reference CDF-E. Then click OK.

Note: It is recommended that you save the CDF-E onto diskettes. For more information, see "Backing Up Controller Configurations."

# **Backing Up Controller Configurations**

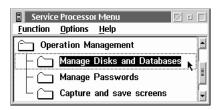
It is recommended that you backup the MOSS-E current controller configurations to diskette if you have performed any of the following actions:

- Updated the CDF-E
- Customized DCAF target settings
- Managed passwords
- · Configured remote operations
- · Set automatic microcode download
- · Updated CCM configurations

Follow the steps below for backing up the controller configuration:

**Step 1.** Insert the backup diskette into the drive.

- **Step 2.** Double-click the service processor object icon, or open the service processor menu in the panel list (see step 2 on page 3-4).
- Step 3. Click Operation Management.
- Step 4. Double-click Manage Disks and Databases.



Step 5. Click Save Databases on diskette(s).



- Step 6. Click OK.
- **Step** 7. Follow the prompts to save the active CDF-E onto the hard disk, and then onto diskettes.
- Step 8. Click Cancel to exit.

**Note:** This procedure takes about 5 minutes and does not interfere with the operation of the service processor.

# Chapter 4. Installing a New Microcode Level on the 3746-9x0

This chapter describes how to install a new level of microcode on the service processor, the 3746-9x0 machines, and any NNP by using the restore SP (and NNP) licensed internal code (LIC) non-active version function. If you have a MAE feature code (FC) 3000 or 3001, do not use this procedure. This procedure is for maintenance only; it is not intended for the installation of any additional feature.

### **Machines Affected**

The following 3746-9x0s are affected. Any 3745-xxA with a 3746-900 or a 3746-950 currently running microcode at engineering change (EC) F64810 and with any of the following FCs installed:

- FC 5054 service processor Type 6563 Model 650
- FC 5053 service processor Type 6275 Model 56U or 83U
- FC 5052 service processor Type 7585 Model P02

### Displaying the Level of Code Installed

- Step 1. On the MOSS-E View panel, click Help.
- Step 2. On the Help panel, click About.
- **Step 3.** On the **MOSS-E View About** panel, click **Licensed Internal Code**. The microcode EC number appears.
- Step 4. Click Close, then OK to leave the function.

### **Prerequisite**

None

# **Preparation**

- Familiarize yourself with the purpose and details of this chapter before installing the new microcode. The basic steps that you perform are:
  - Save the configuration on a diskette.
  - Update the new microcode on the non-active version of the service processor.

**Note:** The following step is disruptive to traffic and operations.

- Perform a switch from the active to the non-active version.
- If necessary, perform an EEPROM upgrade. (Check with IBM service personnel to ensure whether or not this part of the procedure is required.)
- Prior to scheduling a service window to perform this activity:
  - Contact IBM service to ensure that the microcode EC that you received is a complete set (installation diskettes, CD-ROM, and so forth) and that all media is at the same EC level.

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- Contact IBM service to ensure whether or not the EC level that you are installing requires any microcode fix (MCF) activity. If MCF maintenance is required, IBM service personnel must be available at the time that you install the new microcode level to complete this activity.
- If you have up to four 3745-xxA machines (or two 3745-xxA and two 3746-900 machines) all connected to a common service processor, you must upgrade all these machines during the service window.
- Make sure that you have the Configuration Parameter diskette (PN 02L3427) and up to five additional blank 1.44-MB diskettes.
- Make sure that you have the service processor maintenance password.

### **Programming**

3746 Models 900 and 950 have a new requirement for NetView Performance Monitor (NPM). You must have at least NPM Version 2 Release 4 with authorized program analysis report (APAR) OW37743 (PTF UW 59877).

This APAR is available for the following NPM releases:

- NPM V2R2 (PTF UW59809)
- NPM V2R3 (PTF UW59810)
- NPM V2R4 (PTF UW59877)

### **Installation Time**

Installation time is approximately one hour for one 3745-xxA and one 3746-900. The total installation time for two 3745-xxA and two attached 3746-xxA machines is approximately 1.7 hours.

**Note:** The step that switches to the non-active version is traffic- and operations-disruptive. Make sure that you have stopped all traffic and operations on the 3745 and 3746 machines before you perform this step.

# Restore SP (and NNP) LIC on Non-Active Version Procedure

Before you start...

- In order to use the current function, the LIC F64810 or higher must be already installed.
- Restoring the non-active version is not operation- or traffic-disruptive, but switching to the new version is disruptive.
- No maintenance panel is required to run the current function.

# Saving the Configuration on Diskette

- **Step 1.** If not already logged on, enter the Service Processor maintenance password (default is IBM3745).
- **Step 2.** Double-click the **Service Processor** icon.
- Step 3. Click Operation Management.
- Step 4. Double-click Manage Disks and Databases.

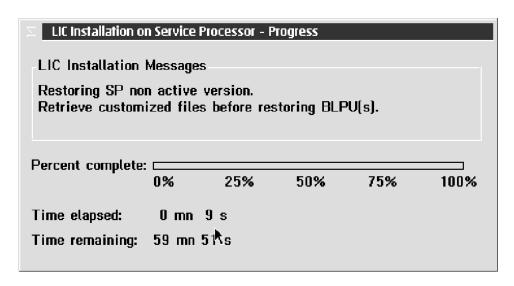
- Step 5. Click Save database on diskette radio button. ı
  - **Step 6.** Click **OK** and follow the prompts.
  - Step 7. When prompted, insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.

Note: Only one Configuration Parameters diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.

**Step 8.** When completed, click **OK** and remove the diskette.

### Updating the Non-Active LIC Version

- **Step 1.** Insert the CD-ROM that contains the new LIC version.
- Step 2. From the Change Management folder, select the Restore SP (and NNP) LIC on non-active version.



#### Step 3. Click OK when complete.

#### During the LIC restore...

You are continuously informed of the progress. The non-active version LIC restore takes approximately 10 minutes to complete.

When the pop-up panel displays the LIC restore completion on the non-active version, proceed to the next step.

**Step 4.** After restoring the LIC non-active version, switch to the new version.

# Before switching to the non-active version



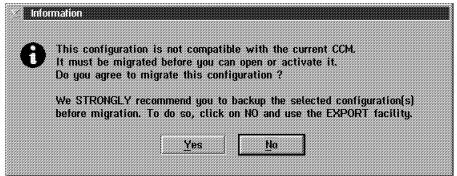
Switching to the non-active version is disruptive.

Please verify that all operations and traffic have been deactivated prior to performing Steps 5 through 7. These steps can be scheduled for a later time if necessary.

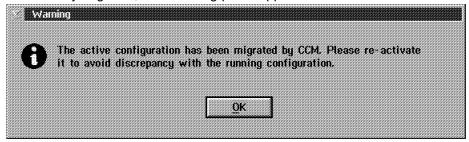
Switching to the Non-Active LIC Version

Step 5. From the Change Management folder, select the Switch to non-active version function. Step 6. Click Switch to inactive code level. Step 7. Click Yes to confirm. Switching to the inactive level takes about ten minutes. During this operation, the service processor and the network node processors automatically re-boot. 3746-9x0 EEPROM Upgrade You are not required to perform these steps for any suffix level of F64810. Please verify with IBM service personnel before performing this procedure. Step 1. Click 3746-9x0 Menu. Step 2. Click Change Management. Step 3. Double-click Upgrade/Downgrade EEPROM. Step 4. The Upgrade Status area will show the processors to be changed in reverse video. Step 5. Click OK to start the upgrade function, wait (up to 20 minutes) until the Upgrade Status is completed for each processor. **Step 6.** Click **Cancel** to leave the function. Performing a General IML Step 1. Click Close. Step 2. On the MOSS-E View panel, double-click the 3746-9x0 icon. 3. On the 3746-9x0 Menu panel, click Operation Management. Step 4. Double-click Perform a General IML; then click Yes. 5. On the Perform a General IML panel, click No to start an IML without diagnostic. **Step 6.** Click **OK** when prompted. Migrating the Active Configuration Using CCM (NNP Installed) Step 1. From the Network Node Processor (NNP) Management menu, select CCM - Controller Configuration and Management. Step 2. From the CCM main panel, select File → Open.... The following panel appears:

- **Step 3.** From the configuration list, select the configuration with the letter **A** before the configuration name and click **Open selected configuration**.
- **Step 4.** According to the configuration compatibility with the current CCM, one of the following occurs:
  - The configuration is compatible with the current CCM. Then, the procedure is complete. Go to "Activating the Migrated Configuration" on page 4-6.
  - The configuration is not compatible with the current CCM, and the following information panel appears. Continue with the next step.



**Step 5.** Press **Yes** to migrate the configuration. It is not necessary to save the configuration before migrating it, because it has been already saved on the configuration parameter diskette. When the configuration has been successfully migrated, the following panel appears:



Step 6. Press OK.

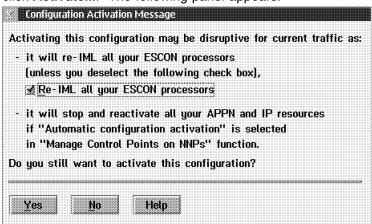
7. Close the opened configuration by selecting File → Close opened configuration.

**Step 8.** You can now activate the migrated configuration. Go "Activating the Migrated Configuration."

### **Activating the Migrated Configuration**

Step 1. From the CCM main panel, select File → Open....

**Step 2.** From the configuration list, select the configuration with the letter **A** and click **Activate...**. The following panel appears:



Step 3. Make sure that the Re-IML all your ESCON processors option is selected and click Yes.

# **Logging OFF from the Service Processor**

Step 1. On the MOSS-E View panel, click Program.

Step 2. Click LOG OFF MOSS-E.

The machine is now ready for operation with the new microcode level. If necessary, you can return to the previous microcode level by switching to the non-active version and IMLing the 3746-9x0.

# Chapter 5. Working with Network Node Processor (NNP) Functions

The NNP Type 4 includes a Pentium III 533-MHz processor and an improved system bus speed of 133 MHz.

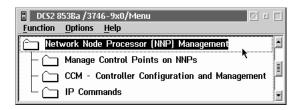
**Note:** Unless otherwise noted, this chapter applies to APPN/HPR and IP configurations.

## **Accessing NNP Functions**

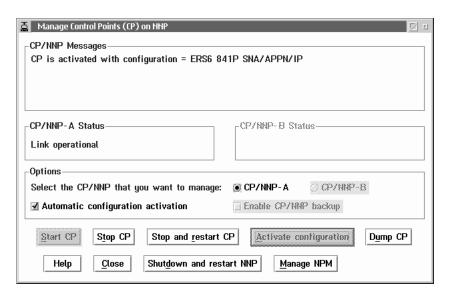
The APPN/HPR control point and IP router functions are located in the NNP and accessible via MOSS-E.

To access the functions of a NNP, follow the steps below:

- **Step 1.** Open the 3746 menu (see "Menus" on page 3-9).
- Step 2. Click Network Node Processor (NNP) Management to display NNP functions.



# **Manage Control Points on NNPs**



The following list describes the buttons in the Manage Control Points (CP) on NNPs panel.

© Copyright IBM Corp. 1992, 2000 **5-1** 

#### **CP/NNP Messages**

This message area shows you the progress of a chosen function.

#### CP/NNP-A (or -B) Status

Information on the links between the service processor, network node processor, and controller. The status can be any of the following:

- Down
- Standby
- Waiting for operator activation
- · Link not ready
- Link ready
- · Link operational

More status information is given in "NNP Status Area Messages" on page 5-4.

#### CP/NNP-A

This button is for working with NNP A control point functions.

#### CP/NNP-B

This button is for working with the NNP B control point functions.

#### **Automatic configuration activation**

Enables automatic resource activation after a network failure (see Table 5-1).

### **Enable CP/NNP backup**

Activates dual NNP functions (see Table 5-1).

Table 5-1. Control Point Management		
Options	Status	Comments
Automatic configuration activation	Off	Click Stop and restart CP, Shutdown and restart NNP, or an active NNP failure to stop all active sessions, and then restart the control point up to Waiting for operator activation status.  Click Activate configuration to reactivate resources.
Enable CP/NNP Backup	Off	
Automatic Configuration Activation	On	Click Stop and restart CP, or Shutdown and restart NNP to restart the control point, automatically reactivating the active configuration.      An active NNP failure will drop the active sessions.
Enable CP/NNP Backup	Off	
Automatic Configuration Activation	Off	No operator action available.     An active NNP failure will activate the backup network node processor up to the Waiting for operator activation status.  Then do the following:  1. Set the Enable CP/NNP backup option to OFF.
Enable CP/NNP Backup	On	
		Click Activate configuration to reactivate resources.
Automatic Configuration Activation	On	<ul> <li>No operator action available.</li> <li>An active NNP failure results in: <ol> <li>Activates and starts the backup network node processor.</li> <li>Activates the configuration (dropping resources temporarily).</li> <li>Reactivates active sessions.</li> </ol> </li> </ul>
Enable CP/NNP Backup	On	

#### Start CP

Initiates the control point program after you used Stop CP.

#### Stop CP

Ends the control point program without deactivating the network node resource configuration. Connecting to additional resources is no longer possible.

#### Stop and restart CP

Select this button to:

- 1. Stop control points.
- 2. Automatically restart the control point.
- 3. Automatically reactivate a configuration. This will only work if Automatic configuration activation is selected (see page 5-2).

#### **Activate configuration**

Manually activates configuration of NN resources when Automatic configuration activation is not selected. Use this after the Start CP button.

#### **Dump CP**

To be used only by an IBM representative.

#### Help

Online information for managing the control point program.

#### Close

Saves changes and returns to the previous panel.

#### Shutdown and restart NNP

This button performs the following actions:

- 1. Stops the control point program
- 2. Deactivates the configuration
- 3. Shuts down the NNP
- 4. Restarts the NNP

If **Automatic configuration activation** was selected, then this button also:

- 1. Restarts the CP program
- 2. Reactivates the configuration

#### Manage NPM

Allows you to add, update, or remove a NetView Performance Monitor (NPM) configuration.

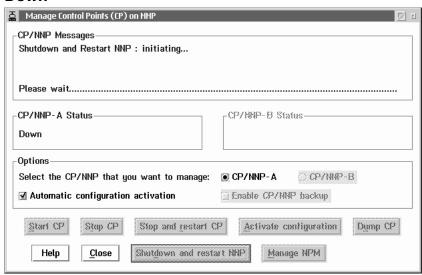
### **NNP Status Area Messages**

The following section describes the status of the NNP as indicated by status area messages in the Manage Control Points (CP) on NNP panel.

#### Attention -

If you select Enable CP/NNP backup, the configuration buttons will be unavailable. This is because priority is given to dual network node functions.

#### Down



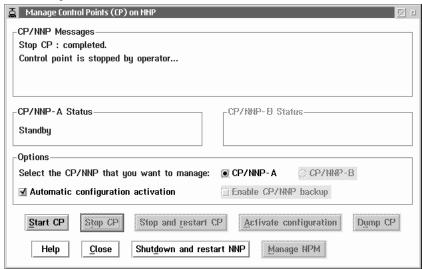
The NNP icon appears in gray in the MOSS-E View panel. This means that the link between the service processor and NNP has failed because of one of the following problems:

- · Inactive service processor
- · Power is off in the NNP
- · Defective cabling between the service processor and NNP

For any of the above, see the online Problem Analysis Guide.

Click Close to exit.

### Standby



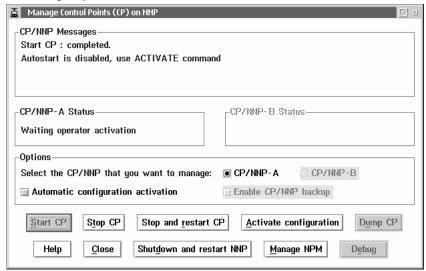
The NNP icon appears in blue in the MOSS-E View panel. This means that the NNP is active and ready for input. To select automatic configuration, click one of the following buttons:

- Start CP to initiate the control point program, ready for a configuration to be activated.
- Shutdown and restart NNP to:
  - Stop the control point program
  - Deactivate a configuration
  - Shut down and restart NNP
  - Restart the control point program
  - Reactivate a configuration
- · Close to save changes and exit.

To deselect automatic configuration, select one of the following buttons:

- Start CP, to initiate the control point program, ready for a configuration to be activated.
- · Shutdown and restart NNP to:
  - Stop the control point program
  - Deactivate a configuration
  - Shut down and restart NNP
  - Restart the control point program
  - Reactivate a configuration
- · Close to save changes and exit.

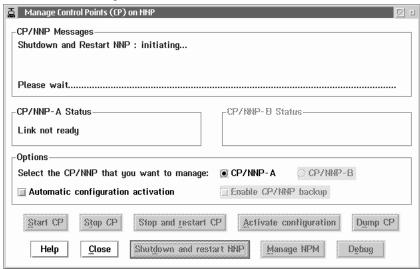
### **Waiting Operator Activation**



The NNP icon appears in pink in the MOSS-E View panel. This means that the NNP and control point program are ready but the configuration has not been activated. To activate a configuration, click one of the following buttons:

- · Activate configuration completes the Start CP command by activating the NN.
- Stop CP ends the control point program and returns to Standby status.
- · Stop and restart CP activates automatic configuration by:
  - Stopping the control point program
  - Deactivating the configuration
  - Restarting the control point program
  - Reactivating the configuration
- Stop and restart CP. This will deselect automatic configuration by:
  - Stopping the control point program
  - Deactivating the configuration
  - Restarting the control point program
  - Waiting for you to restart the configuration
- Close saves changes and exits.

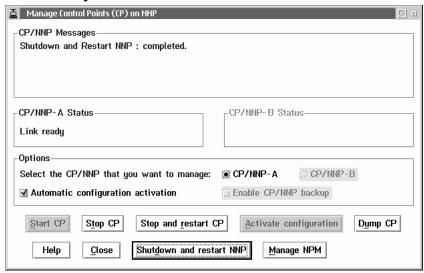
### **Link Not Ready**



The NNP icon appears in gray in the MOSS-E View panel. This status means that the control point program is active and ready to be connected to the 3746.

There are no operator requirements.

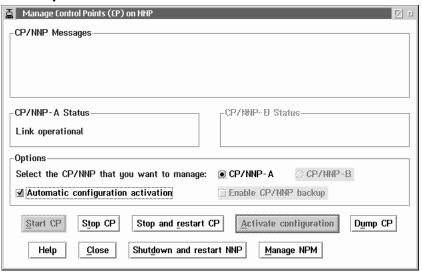
### **Link Ready**



The NNP icon appears as in white in the **MOSS-E View** panel. This means that the NNP and control point are ready and the configuration is active. For further options, click the following buttons:

- **Stop CP** to end the control point program without deactivating the NN resource configuration.
- **Dump CP** is for IBM representatives only.
- · Select Automatic configuration by clicking:
  - Stop and restart CP. This will:
    - Stop and restart the 3746 control points
    - Automatically reactivate the configuration
  - Shutdown and restart NNP. This will:
    - Stop the control point program
    - Deactivate the configuration
    - Shut down the NNP
    - Restart the NNP
    - Restart the control point program
    - Reactivate the configuration
- Deselect automatic configuration by clicking:
  - Stop and restart CP. This will:
    - Stop and restart the 3746 control points
    - Wait for your action
  - Shutdown and restart NNP results in the following actions:
    - Stops the control point program
    - Deactivates the configuration
    - Shuts down the NNP
    - Restarts the NNP
    - Waits for your action
- Close saves any changes and returns you to the previous panel.

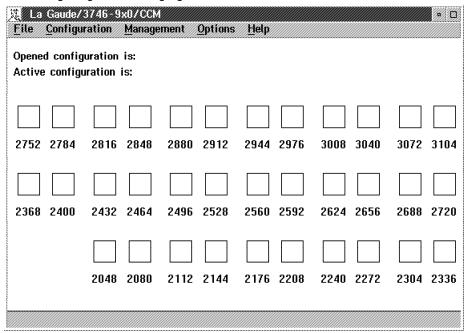
### **Link Operational**



The NNP icon appears in green color in the MOSS-E View panel. This continues the Link ready status, and means that the control point is ready and the configuration is active.

### **Controller Configuration and Management (CCM)**

For configuring and managing APPN/HPR or IP resources in an OS/2 environment.



The above panel shows CCM without an open configuration.

Refer to Chapter 7, "Telnet IP Resource Management in CCM and MOSS-E" or to the *CCM: Users Guide*, SH11-3081.

#### **IP Commands**

A method of configuring and managing IP resources using Telnet commands and without using CCM. Details about these commands are in "Accessing IP Commands from the MOSS-E" on page 7-4.

### **Dual NNP**

The 3746 can be equipped with one or two network node processors (NNPs) which provide the following functions:

- · IP router functions.
- · APPN/HPR control point functions including DLUR.
- Controller Configuration and Management (CCM) application.
- Storage utility for the network node files.

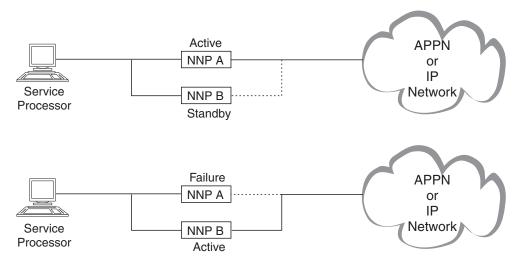


Figure 5-1. Dual Network Node Processors. Dual NNPs in twin-standby mode for 3745 Models 41A and 61A.

To activate dual NNP, select Enable CP/NNP backup (see "Manage Control Points on NNPs" on page 5-1).

Each NNP (A or B) can be in active or standby mode alternatively. The active NNP runs the APPN/HPR control point or IP router functions. The standby NNP takes control if the active NNP fails. The service processor monitors both NNPs, and if one fails, activates the standby NNP after a 2-minute timer confirmation. Choosing automatic configuration resets and restarts traffic for the 3746 NNP (see "NNP Status Area Messages" on page 5-4). Otherwise, you must restart traffic manually.

#### **NNP States**

In twin-standby mode, the NNPs display color status messages similar to the 3746 NNP (see "Information Pull-Down Menu" on page 3-7).

## **Network Node Processor (NNP) Adapter Trace Function**

The NNP adapter trace function collects data on the line activity of any processor (CLP, TRP, and ESCP) that you have installed on the 3746. You use the trace function if you have a problem with traffic flow through the processors.

On the service processor, you start a trace in the NNP which produces a data file. You then format the data file and view the formatted results on the service processor. You can select from three types of formatter, each designed to read and format the data in your trace:

- · APPN (but not HPR) protocols and above
- IP protocols and above
- DLC (this does not include PPP and ISDN) protocols, including APPN/HPR

#### **Running the Trace**

You initiate the trace manually on the service processor. You have to manually stop the trace after you have encountered the problem with traffic flow.

Note: There is a 6-MB limit on the size of the trace file. If the trace is not manually stopped, when the file reaches the 6-MB maximum, the data will wrap, replacing the original data.

#### Attention! -

Running a trace impacts the performance of 3746 network operations.

For further reference on formatted trace file interpretation, see the standards as described in the following publications:

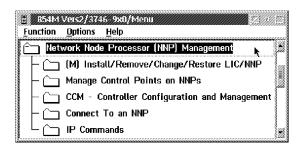
- Token-ring Network Architecture
- Synchronous Data Link Control Concepts
- SNA Formats
- 3745/3746 Planning Series: Protocols Description, GA27-4241
- The ANSI/IEEE 802.2 standard for token-ring and frame relay
- ITU-T recommendation X.25

You can also use a search engine on the Web to access the most current RFCs on trace file interpretation.

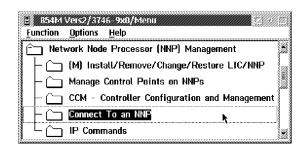
## **Using the Adapter Trace Function**

To use the adapter trace function, perform the following steps:

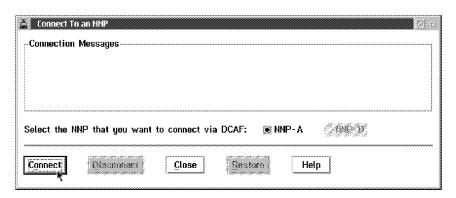
- Step 1. Open the 3746 menu.
- Step 2. Click Network Node Processor (NNP) Management to display NNP functions.



Step 3. Double-click Connect To an NNP.



Step 4. Select the NNP and click Connect. (In MOSS-E, the active NNP is green.)



5. The State Active panel displays with the host name for the NNP (in Figure 5-2, this is CA111111) and the Control Point APPN menu. Click NNP Management to initiate a DCAF session between the service processor and the NNP.

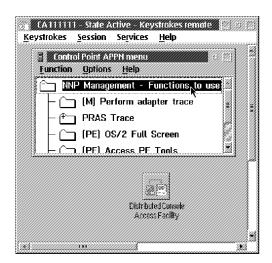
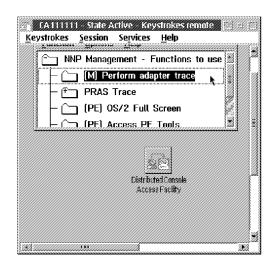
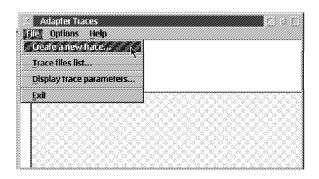


Figure 5-2. State Active Panel. The State Active panel displays the Control Point APPN menu.



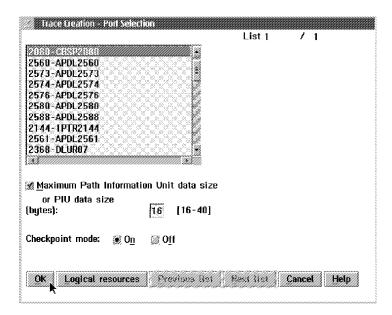


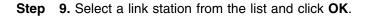
Step 7. From the File menu of the Adapter Traces panel, click Create a new trace.

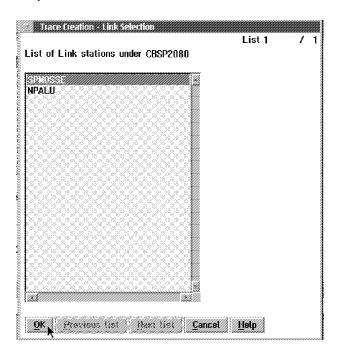


- Step 8. In the Trace Creation Port Selection panel, select the port name of the line that you want to trace. (You can select up to two lines.) The following options are available:
  - Select On for Checkpoint mode if you are running a trace with the help of an IBM service representative. Otherwise, select Off.
  - Click Logical resources if you want to run a trace on a specific station or DLCI. If you select this button, continue with Step 9 on page 5-15.
  - Select Maximum Path Information Unit data size, click OK and click **OK** on the following congestion warning message. Continue with Step 10 on page 5-15.

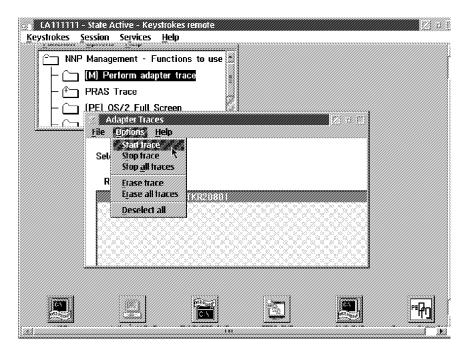
**Note:** If the trace fails to produce data because of congestion, deselect the Congestion Message option and run the trace again.



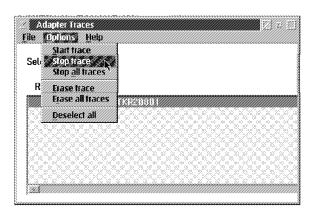




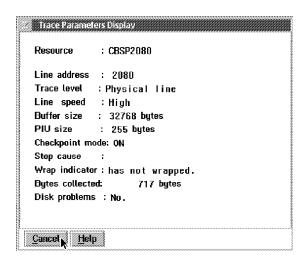
- Step 10. The Adapter Traces panel reappears, displaying the port and adapter that you selected, and the status message of New.
- Step 11. From the Options menu, click Start trace. The status message reads WaitStart, then changes to Started.



Step 12. When you have encountered the problem with the line, click Stop trace from the Options menu.

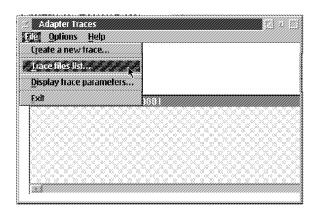


You can check that the trace is producing data by selecting Display trace parameters from the File menu. This displays the Trace Parameters Display panel.



Step 13. A message indicates that trace data has been successfully stored with a file name (for example, APC00001.APC). Record the name of the file and click OK.

**Step 14.** From the File menu, click **Trace files list**. The Management of Adapter Trace Files panel displays all trace files and the new trace file.



**Step 15.** In the Management of Adapter Trace Files panel, select the .APC file generated from the trace. Open the Options menu for the following formatters:

## Format APPN trace data

Use this formatter for SNA/APPN data. The file extension .SUM indicates a full summary of data (this is recommended for viewing), .TRC indicates an intermediary summary, and .DET indicates full data details.

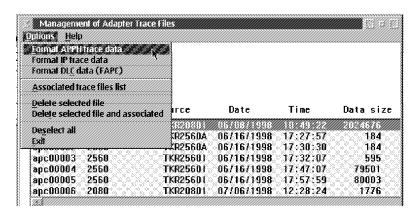
#### Format IP trace data

The file extension .IP indicates a full summary of data (this is recommended for viewing), and .SIT indicates detailed data.

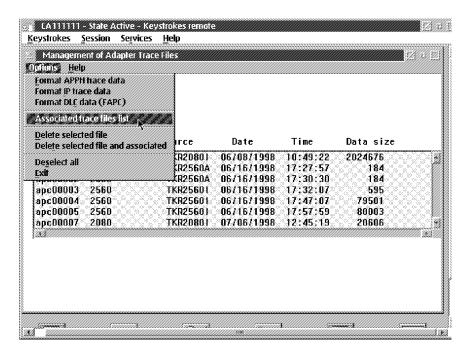
#### Format DLC data (FAPC)

Formatting produces a summary file with extension .RES.

To format APPN or IP trace data, continue with Step 16 on page 5-18. To format DLC trace data, continue with Step 19 on page 5-19.



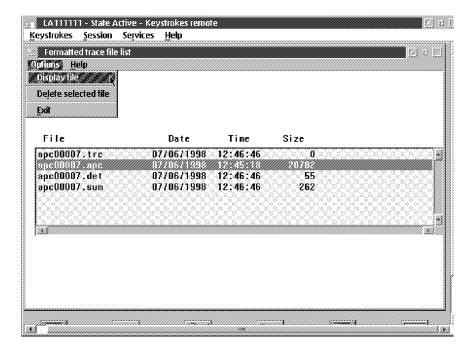
- Step 16. Click Format APPN trace data or Format IP trace data. A message indicates that the formatting has been successful.
- **Step 17.** From the Options menu, click **Associated trace files List**.

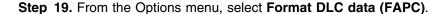


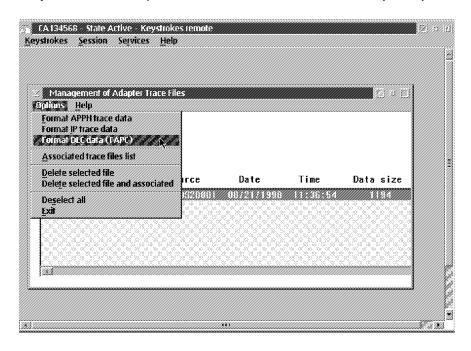
Step 18. In the Formatted trace file list panel, select a file, and from the Options menu, click Display file.

Note: You cannot display the .APC file, which is the binary file result of the trace.

Go to Step 21 on page 5-20.







**Step 20.** The FAPC panel displays. This panel differs slightly, according to the protocol. For SDLC, token-ring, and ESCON, Figure 5-3 displays. For other protocols and panel settings, see "FAPC Panel Buttons" on page 5-21.

When you have finished with the settings in this panel, click Format.

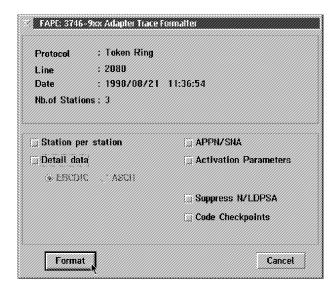
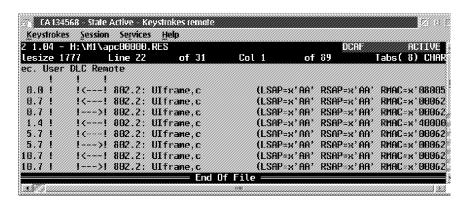
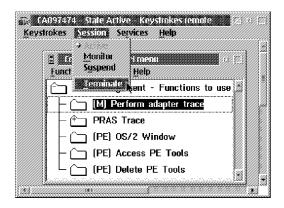


Figure 5-3. FAPC Panel for SDLC, Token-Ring, and ESCON

Step 21. The formatted file displays in the Browse panel.



Step 22. To close the trace session, open the Session menu in the State Active panel, and click Terminate. This closes the DCAF session between the service processor and the NNP.



#### **FAPC Panel Buttons**

#### Station per station

The **Station per station** button is enabled if there is more than one station. Select this button if you want to format the trace data station by station. Otherwise, if there is more than one station, the formatter will include data on all stations.

#### **Detail data**

Clicking this button enables the EBCDIC and ASCII buttons.

#### APPN/SNA

This button includes first-level format of data, for example eXchange ID (XID).

#### **Activation Parameters**

This button includes all port and station activation parameters.

## Suppress N/LDPSA

This button omits all interface control point data.

#### **Code Checkpoints**

This button includes internal microcode level information. Generally used by an IBM service representative.

#### **LAPB**

The link access procedure balanced (LAPB) button displays for X.25 protocol.

#### LMI

The Link Management Interface (LMI) button displays for frame-relay protocol.

# Chapter 6. Working with Multiaccess Enclosure (MAE) Functions

#### Introduction to the MAE

Functioning as a multiadapter processor, independent of NCP control, the MAE provides multiple types of network interfaces. The MAE houses eight adapter slots with up to eight ports per adapter. Routing and support functions in the MAE include:

- Support for SDLC, PPP, frame-relay, X.25 WAN, and OSPF protocols
- · Routing for TCP/IP, SNA/DLUR, APPN, and HPR traffic
- · Bridging for SNA (NCP) traffic
- · Connectivity to ESCON and parallel channels

This chapter describes the specifications and functions of the MAE, FC 3001, which features a direct attachment to the controller switch. For more details, see "MAE with Direct Attachment."

#### **Basic Functions in the MAE**

The MAE base includes the following hardware:

- Power supply
- Cooling fan
- System card containing:
  - PowerPC microprocessor (200 MHz).
  - 64-MB DRAM
  - PCMCIA token-ring card and cable (to connect the MAE to the service processor).
- · Eight adapter slots

Licensed Internal Code for operating the MAE is preloaded before shipping.

## **Prerequisites for MAE**

- NNP Type 2 or Type 3
- Service processor Type 2 or Type 3
- IP routing (FC 5033)
- Controller expansion<sup>1</sup>

## **MAE** with Direct Attachment

The MAE with direct attachment to the 3746 controller switch, FC 3001, includes a switch adapter card (SAC) installed into the MAE and a switch interface extension (SIE) installed into a 3746 processor slot. The CBSP Type 2 or Type 3, where the service processor routing tables reside, functions as the single IP control point for all the 3746 processors, including the MAE. This single IP control point allows you

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<sup>&</sup>lt;sup>1</sup> The cable for the MAE direct attachment is 9 m (29.5 ft). this means that the controller expansion should be installed no more than 6 m (19.5 ft) from the 3746 controller.

to configure both the base adapters and the MAE adapters, through the CCM program.

## **MAE Configurations in CCM**

The MAE (FC 3001) forms part of a single IP control point with the 3746. CCM provides an interface for managing the 3746 and the MAE in this single IP control point.

For a more detailed description on installing, configuring, and maintaining the MAE, refer to Multiaccess Enclosure Installation and Maintenance, SY33-2124.

To configure the MAE in CCM, use the following steps:

- 1 Double-click the 3746-900 machine object icon, or open the 3746-900 menu in the panel list (see Step 2 on page 3-4).
- Step 2 Click Network Node Processor (NNP) Management then double-click Controller Configuration and Management (CCM). The CCM main panel displays (see Figure 6-1).

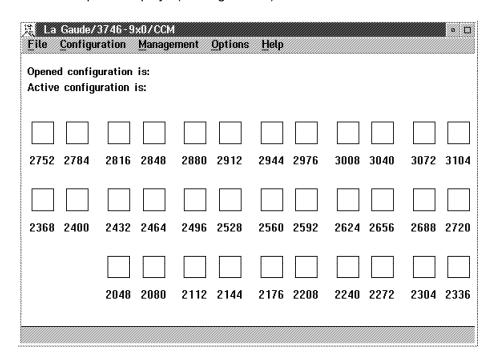
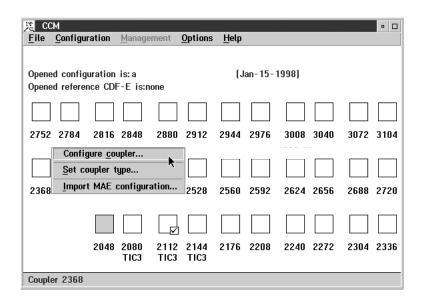


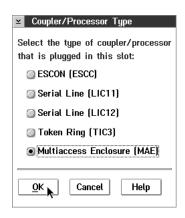
Figure 6-1. Controller Configuration and Management (CCM) Main Panel

- Step 3 Click Open from the File menu. The Configurations List panel displays.
- Step 4 Select the configuration that you want to modify and click **Open** selected configuration.

**Step 5** In the opened configuration, select the coupler number of the MAE, right-click it, and click **Configure coupler**.



Step 6 Select Multiaccess Enclosure (MAE) and click OK.



7 The Configuration Program<sup>2</sup> opens. Configure the MAE and then close the Configuration Program. In CCM, the coupler number of the MAE appears with a check mark. The coupler to the right is automatically greyed out.

<sup>&</sup>lt;sup>2</sup> For more information on the MAE and the **Configuration Program**, see *Multiaccess Enclosure Installation and Maintenance*.

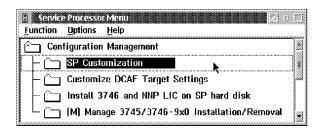
## **Using the MAE Configuration Program**

#### Screen Resolution for the MAE Configuration Program

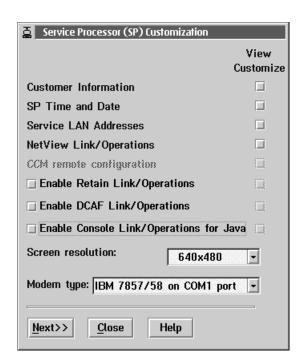
**Note:** It is *highly recommended* that the service processor screen resolution be changed. The MAE Configuration Program screens are often larger than the service processor display and the scroll bars are sometimes hidden.

Use the following procedure to enable a high-VGA screen resolution in the MOSS-E:

- **Step 1.** In MOSS-E, double-click the **Service Processor** object.
- Step 2. Click Configuration Management.
- Step 3. Double-click SP Customization.



**Step 4.** In the Service Processor (SP) Customization panel, select the screen resolution from the Screen resolution list.

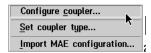


- Step 5. Click Next, then Close.
- Step 6. Click Yes to save and close.

## **Modifying MAE Configurations**

To modify MAE configurations with the **Configuration Program**, use the following steps.

- **Step 1** Follow Steps 1 on page 6-2 to 4 on page 6-2.
- **Step 2** In CCM, select the coupler number of the MAE.
- **Step 3** Right-click the selection to display the MAE menu and click **Configure** coupler.

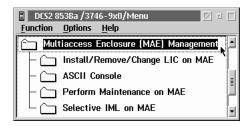


The Configuration Program opens.

## **Accessing MAE Functions**

To access MAE functions, use the following steps:

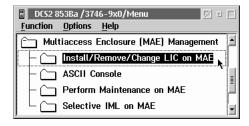
- Step 1. Open the 3746 menu (see "Menus" on page 3-9).
- **Step 2.** Click **Multiaccess Enclosure (MAE) Management** to display the MAE functions menu.



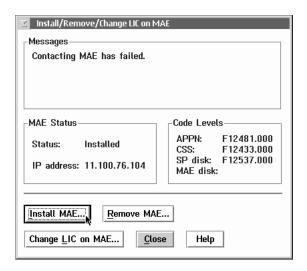
## Install/Remove/Change LIC on MAE

Code for running the MAE is downloaded on the hard disk of the service processor during the installation of the service processor code. The Install/Remove/Change LIC on MAE function installs the MAE code on the service processor to the hard disk of the MAE.

Step 1. Double-click Install/Remove/Change LIC on MAE.



**Step 2.** Click **Install MAE** for a new installation of the MAE.



**Step 3.** Enter the IP address of the MAE.

See the following description of the buttons and status areas in the Install/Remove/Change LIC on MAE panel.

#### **MAE Status**

Indicates whether the MAE is installed and shows the IP address of the MAE.

#### Code Levels

The current EC code level (a letter followed by a five-digit number) and MCL code level (a three-digit number) are shown for the 3746, the service processor, and the MAE. You can compare the code levels of the service processor and the MAE.

#### Remove MAE

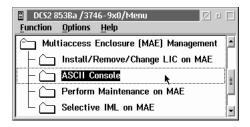
Removes the MAE from operation, for example, if your are moving the 3746 to a new location.

#### Change LIC on MAE

Loads a new level of code from the service processor to the MAE hard disk.

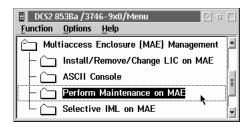
#### **ASCII Console**

This displays a QVT - MAE panel for various MAE hardware configuration utilities. For example, you can set power-on and supervisory passwords, view and test MAE devices, select code levels, and set up the MAE hard disk. Also, you can use **ASCII Console** to run test procedures if the MAE is down or has a problem.



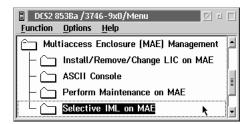
## **Perform Maintenance on MAE**

Disconnects the MAE from both 3746 and MAE traffic flows. After disconnecting, you can perform a maintenance check on the MAE. When the MAE is disconnected, the MAE Link icon in the MOSS-E View is red. This does not interfere with the operation of the 3746. After maintenance, you need to IML the MAE (see "Selective IML on MAE").



#### Selective IML on MAE

This re-IMLs the MAE after a maintenance check. This should be done after any maintenance procedure is performed on the MAE, of if there is a problem with traffic flow and the code needs to be reloaded. The IML might interfere with the traffic flow of the 3746. If you IML the 3746, this will stop traffic running in the MAE.



## **Additional Information**

For more information on the MAE, see the following publications:

- For information on MAE configuration parameters, see the CCM online Help.
- For information on installation and maintenance procedures for the MAE, refer to *Multiaccess Enclosure Installation and Maintenance*.
- For an overview of MAE functions, protocols, and interfaces, see Overview.
- For other information, refer to Software User's Guide.

# Chapter 7. Telnet IP Resource Management in CCM and MOSS-E

This chapter describes how to access and manage IP resources using Telnet commands via CCM or MOSS-E. CCM provides menu options that access IP resources by running commands similar to Telnet (see "CCM IP Resource Management" on page 7-2). You can also run Telnet commands for IP resources directly in MOSS-E (see "Accessing IP Commands from the MOSS-E" on page 7-4 for more information). The advantage to directly accessing Telnet is that you do not need to use the resources of the service processor, which can then be reserved for other tasks.

For more information on CCM, refer to CCM: Users Guide.

For more information on Telnet, see the *Nways Multiprotocol Routing Services* and the *Software User's Guide*.

## **Controller Configuration and Management (CCM)**

CCM runs in the service processor. You can open CCM on the service processor and use the application for the following tasks:

- Defining configuration parameters for APPN and IP resources
- Viewing configuration parameters
- · Performing management tasks

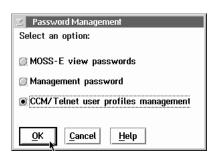
The following describes how to configure CCM to access Telnet and run Telnet commands.

#### **CCM and Telnet User Profiles**

First make sure that the MOSS-E option for configuring CCM and Telnet user profiles is enabled.

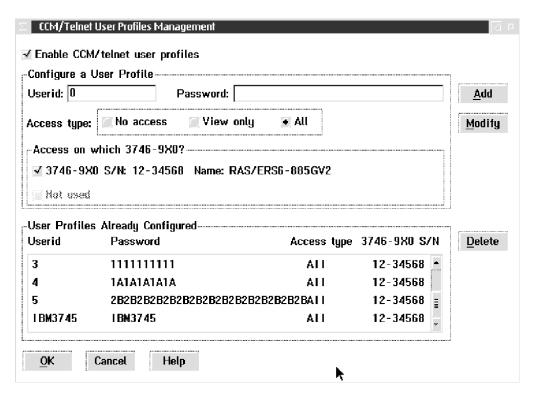
- **Step** 1 Double-click the service processor object icon or open a MOSS-E View menu from the panel list (see Step 2 on page 3-4).
- Step 2 Click Operation Management.
- **Step 3** Double-click **Manage Passwords**. Enter the management password (the default is IBM3745) and click **OK**.

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Step **5** Enter a user ID and password and click **OK**.

Note: The Telnet access and CCM passwords can have from 1 to 57 characters and consist of any combination of upper- and lower-case characters, but it is recommended that you choose a password of five to eight characters.



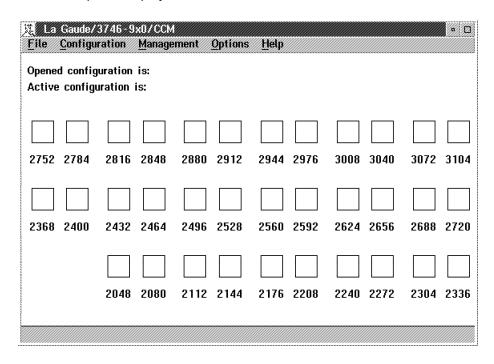
Step 6 Click Cancel to exit.

## **CCM IP Resource Management**

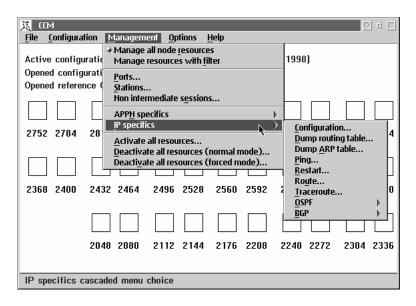
You can configure IP resource management parameters by using the Management menu in CCM.

Step 1 Double-click the 3746-900 machine object icon, or open the 3746-900 menu in the panel list (see Step 2 on page 3-4).

2 Click Network Node Processor (NNP) Management then double-click Step Controller Configuration and Management (CCM). The CCM main panel displays.



Step 3 Open the Management menu, and click IP specifics.

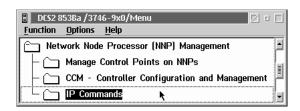


Step 4 CCM commands for IP management are listed in the IP specifics submenus. For more detailed information on using CCM commands for IP management, see the CCM online Help.

## **Accessing IP Commands from the MOSS-E**

First make sure that the MOSS-E option for configuring CCM and Telnet user profiles is enabled (see "CCM and Telnet User Profiles" on page 7-1).

- 1 Double-click a 3746-900 machine object icon, or open a 3746-900 menu Step in the panel list (see Step 2 on page 3-4).
- 2 Click Network Node Processor (NNP) Management, then double-click Step IP Commands.



Step 3 Enter your user ID and Telnet password to access the operator console (OPCON) environment (see "Navigating in the IP Environment" for more information on OPCON).

> Note: You can enter your own user ID and password or the default Telnet values of NNPIP and 37469X0A.

4 At the Telnet RANGE XXXX-YYYY \* command line, you can configure Step and manage available IP resources (see "Configuring Resources" on page 7-6 and "Managing Resources" on page 7-6).

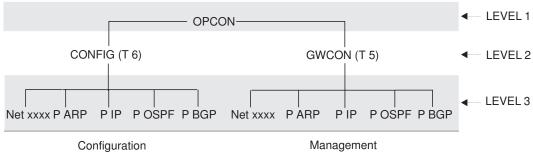
## Navigating in the IP Environment

IP is divided in three main environment levels (see Figure 7-1 on page 7-5).

- Level 1 OPCON environment.
- CONFIG (T 6) environment for configuration, or GWCON (T 5) Level 2 environment for management.
- Level 3 Interfaces, features, protocols, and protocol environments (Net xxxx, P ARP, P IP, P OSPF, P BGP, F BRS).

You can configure and manage IP resources within these levels. Navigating these levels requires the following simple commands:

- · Level 3 commands allow you into a specified environment.
- Typing **EXIT** returns you to the previous level.
- Pressing and together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).



Legend

Port number, port name, or interface number XXXX

Figure 7-1. Internet Protocol (IP) Environment

#### **OPCON Commands**

At the OPCON command prompt RANGE XXXX-YYYY \*, enter ? for available OPCON commands.

Exits the Telnet session without saving changes (you can use the Logout

keyboard shortcut by pressing title and together).

Displays information on adapter memory. Memory

Range Selects an adapter by specific port number.

Restart Restarts the IP router with the current or new configuration.

**RST3746** Restarts the IP router (without MAE) with the current or new

configuration.

**Status** Displays the status of adapter processes.

**Talk** For configuration (Talk 6 or T 6) or management (Talk 5 or T 5) IP.

For working on a specific processor, you can use the port number, interface number, or port name in OPCON and GWCON environments. The command prompt automatically updates to the processor that you are working on.

Commands that include a port number, interface number, or port name, take you automatically to the appropriate processor.

Some commands include a parameter for entering a port number (for example, BUFFER). If a parameter is entered, the command applies to the specified address. Otherwise, the command applies to the entire processor.

## **Configuring Resources**

For a more detailed description on using these commands, see *Nways* Multiprotocol Routing Services, and the Software User's Guide.

Step 1 On the Range XXXX-YYYY \* command line, enter T 6 for the Config> command prompt.

Step **2** Enter **?** to display the list of the available configuration commands.

> Exit Returns to the previous environment level.

**FBRS** For a given interface, adds deletes or changes the

default class, and assigns or deassigns a protocol or

filter1.

List Displays the configuration and devices list.

Exits the Telnet session without saving changes (the Logout

keyboard shortcut is pressing Ctrl and C

together).

**Network** Enters the configuration network (port) environment.

P IP Add, delete, or change a route (static routes), and add

or remove a filter1.

P OSPF Add or remove a neighbor<sup>1</sup>.

**Patch** Used only by an IBM representative.

**Protocol** For entering a protocol environment (IP, ARP, and so

on).

Set For setting parameters.

Unpatch Used only by an IBM representative.

Step 3 Entering? after a command name displays any associated sub-commands.

Pressing together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).

## Managing Resources

For detailed use of these commands, refer to the Nways Multiprotocol Routing Services and to the Software User's Guide.

1 On the Range XXXX-YYYY \* command line, enter T 5 to display the Step GWCON command prompt (shown as RANGE XXXX-YYYY +).

Step **2** Enter **?** to display the list of the available management commands.

> For other adapter range addresses. Range

**Buffer** Displays the interface buffer size and utilization.

Clear For clearing interface statistics.

**Configuration** Displays adapter protocol and interface configuration.

<sup>1</sup> These commands take effect immediately and there is no need to restart your system.

**Disable** Disables adapter interfaces.

Error Displays interface error statistics.

Interface Displays interface statistics.

Logout Exits the Telnet session without saving changes (the

keyboard shortcut is pressing Ctrl and C

together).

Memory Displays memory information.

Network For entering a network (or port) environment.

**Protocol** For entering a protocol environment.

Queue Displays interface queue length.

**Statistics** Displays interface traffic.

Test For enabling or verifying an adapter interface.

Uptime Display the time statistics of an adapter.

Debug Used by an IBM representative only. **Phdump** Used by an IBM representative only. **Trcon** Used by an IBM representative only. Trcoff Used by an IBM representative only.

Step 3 Enter ? after a command name to display any available associated sub-commands.

Pressing together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).

## Single IP Control Point for the 3746 and the MAE

The 3746 and the MAE share a single IP control point. You can use the IP Commands function of the Network Node Processor (NNP) Management menu to display the resources of the 3746 and the MAE. However, if you display the resources of the 3746, only the coupler assigned to the MAE is initially shown. To access the interfaces configured for the MAE, use the following procedure.

Step **1** Follow Steps 1 on page 7-4 to 3 on page 7-4.

Step 2 At the Telnet RANGE XXXX-YYYY \* command line, type Net xxxx (where xxxx represents the coupler number of the MAE).

> A warning message informs you that using the **T 6** command to modify any interface or IP address will cause the MAE to malfunction.

**3** Type **T** 5, then **c** to display the interfaces of the MAE. Press  $\parallel$  Enter $\parallel$  to Step display information on MAE interfaces line by line. If you want to view information panel by panel, press | Enter | and the spacebar.

Step **4** To return to the 3746 management or configuration level, type **Range 0**.

## **MONITR Process**

The MONITR process displays the activity inside the router and the network. To access MONITR from OPCON, type  ${\bf T}$  2.

# Chapter 8. 3745 Power ON and IPL from Control Panel

**Note:** Throughout this and the following chapters, you might find it useful to refer to Appendix A, "3745 Operator Control Panel."

#### 3745 Manual Power ON and IPL

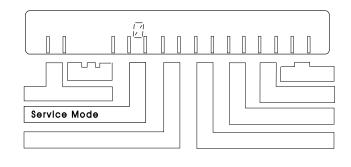
The control program can be loaded into the CCU by one of the following methods:

- Parallel or ESCON channel from the host
- · A link IPL port from the host
- · Hard disk with the control program activated by a host operator

**Note:** If you are operating in twin-standby mode, a control program loaded into the active CCU will be automatically loaded into the standby CCU.

## Step 1

Is the S	Is the Service Mode set to 0?		
Yes	Go to S	Go to Step 2.	
No	Press <b>Service Mode</b> repeatedly until     O is displayed.		
	2. Press Validate.		
	3. Is the 3745 already powered ON?		
	Yes Go to Step 4.		
	No Go to Step 2.		

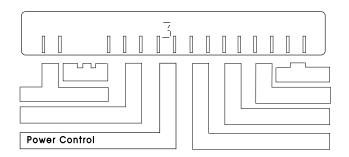


## Step 2

Is the Power Control set to *3*?

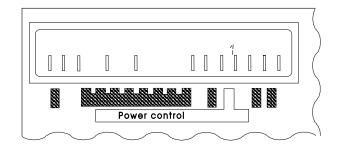
Note: Power Control 3 (local mode) is not recommended for normal operations. It is intended for service operations, and if the controller is left in local mode, you will have to manually power ON if there is a power failure.

Yes	Go to Step 3.	
No	<ol> <li>Note the Power Control setting so that you can reset it at the end of this procedure.</li> </ol>	
	<ol><li>Press Power Control repeatedly until 3 displays.</li></ol>	
	3. Press Validate and go to Step 3.	



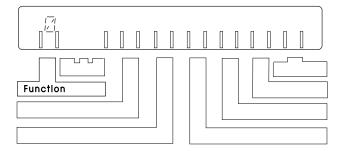
© Copyright IBM Corp. 1992, 2000 **8-1** 

Do you want to power ON the 3746-9x0 at the same time as the 3745?			
Yes	Is the 3746-9x0 Power Control set to 1?		
	Yes	Go to Step 4.	
	No	Press the 3746-9x0 Power     Control repeatedly until 1     displays.	
		Press <b>Validate</b> and go to     Step 4.	
No	Is the 3746-9x0 Power Control set to 3?		
	Yes	Go to Step 4.	
	No	Press the 3746-9x0 Power     Control repeatedly until 3     displays.	
		Press <b>Validate</b> and go to     Step 4.	



# Step 4

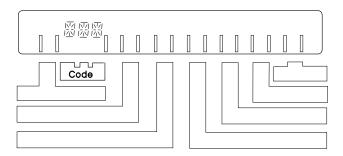
Is the 3745 Function set to 0?		
Yes	Go to Step 5.	
No	Press Function repeatedly until 0 is displayed.	
	2. Press Validate.	
	3. Go to Step 5.	



# Step 5

#### Press Power ON Reset.

A general IPL starts (IML of MOSS and IPL of CCUs). This takes about five minutes. Hex codes on the display show the progress of the IPL. Page A-9 gives an explanation of these codes.

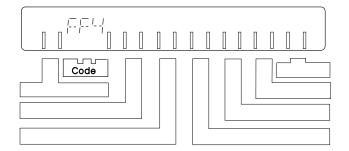


Is the h	ost loading the control program?		
Yes	Have any hex codes remained displayed for more than five minutes (other than <b>FF4</b> )?		
	Yes		back to Step 5 and reset 3745.
		con of 3	te problem persists, tact the person in charge 8745 problem analysis e page 1-5).
	No		en a MOSS panel at the vice processor (see page 1).
			it until the panel at the t displays.
			you need to enable or able a channel adapter?
		Yes	To enable or disable:
			<ul> <li>3745 channel adapters, see</li> <li>2 on</li> <li>page 11-1.</li> </ul>
			• 3746-9x0 ESCON channel adapters, see page 11-2.
			2. Go to Step 7.
		No	Go to Step 7.
No	Go to Step 8.		

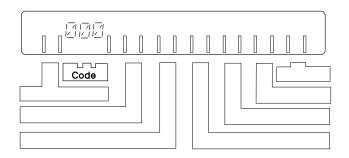
FUNCTION SELECTION RULES
- TO SELECT ONE OF THE MENUS, PRESS THE APPROPRIATE F KEY - TO SELECT A FUNCTION, ENTER ITS 3-CHARACTER NAME THEN PRESS SEND THEN PRESS ENTER (ABBREVIATED "ENTE") - ONCE YOU HAVE SELECTED A FUNCTION FROM ONE MENU, YOU MAY SELECT A FUNCTION FROM THE OTHER - TO END THE FUNCTION ON SCREEN, PRESS  ${\sf F1}$ - TO RETURN TO THE PENDING FUNCTION, PRESS F2 - TO LOG OFF, ENTER OFF THEN PRESS SEND F1:END F2:MENU2 F3:ALARM F4:MENU1

# Step 7

Is <b>FF4</b> displayed? →		
Yes	Ask the host operator to load the control program.	
	The progress of the IPL is shown on the code display.	
	2. Go to Step 8.	
No	Go to Step 8.	



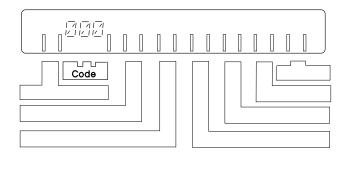
Is 000 displayed?				
Yes	1. The IPL of one CCU is successful.			
	2. Is th	ne 3745 ir	twin-standby mode?	
	Yes	Go to S	itep 9.	
	No	Go to S	itep 12.	
No		4 remained displayed for more o minutes.		
	Yes	Go to Step 10.		
	No	Is there another code displayed?		
		Yes	Go to page A-9.	
		No	Contact the person in charge of 3745 problem analysis (see page 1-5).	



# Step 9

The IPL of the standby CCU starts. Hex codes on the display show the progress of the IPL. Wait for two minutes.

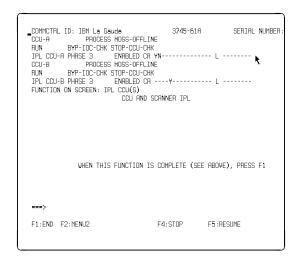
ls <b>000</b> d	Is <b>000</b> displayed again?			
Yes	The IPL of the standby CCU is successful.			
	2. G0	to Step 1	2.	
No	Has <b>FF4</b> remained displayed more than two minutes?			
	Yes	Go to Step 10.		
	No	Are there other codes displayed?		
		Yes	Go to page A-9.	
		No	Contact the person in charge of 3745 problem analysis (see page 1-5).	



Is there	there a 3746-9x0 ESCON link for the IPL port?				
Yes	Does th	Does the 3746-9x0 object display an alarm in the MOSS-E View panel?			
	Yes	See the MOSS-E 3746-9x0 <b>Display Alarms</b> or follow the recommended action in the online <i>Problem Analysis Guide</i> .			
		2. When you solve the problem, go back to Step 5.			
	No	1. Use the procedure on page 9-4 to check the power supply.			
		2. Is <b>F</b>	2. Is FF4 still displayed?		
		Yes Contact the person in charge of 3745 problem analysis (see page 1-5).			
		No	When <b>000</b> displays, go to Step 12.		
No	Go to Step 11.				

# Step 11

Make sure a MOSS panel is open at the service processor (see page 3-11). Wait until the following panel displays:



Is the a	Is the active CA or link IPL port marked Y?		
Yes	Contact	the perso	on in charge of 3745 problem analysis (see page 1-5).
No	Is the a	ctive CA o	or link IPL port marked <b>N</b> ?
	Yes	1. See	Chapter 11, "Enabling and Disabling Channel Adapters."
		2. Go back to Step 7.	
	No	1. See the procedure on page 9-4 to check the power supply.	
		2. Is <b>FF4</b> still displayed?	
		Yes Contact the person in charge of 3745 problem analysis (see page 1-5).	
		No When 000 displays, go to Step 12.	

Is the F	Is the Power Control set to the number noted from Step 2?		
Yes	Go to Step 13.		
No	Press Power Control repeatedly until the number that you noted displays.		
	2. Press Validate and go to Step 13.		

## Step 13

To see if resources are available, do the following in MOSS-E:

- 1. Click the 3745 icon.
- 2. In the Program menu, select Status. This will display the color legend.

## 3745 Automatic Power ON and IPL

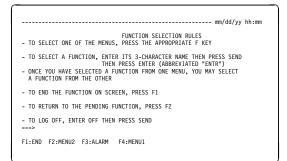
An automatic power ON and IPL can be performed in two ways, either by the host, or by the 3745 at a scheduled time.

The following procedure applies to both of the above, with a slight difference in the last step. When the Power Control mode is set to 1, this applies to the host, and when it is set to 2, this applies to the scheduled time (for more information, see "Power Control Display" on page A-5).

## Step 1

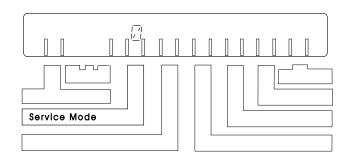
Open a MOSS panel at the service processor (see page 3-11).

Is the panel on the right displayed? $\rightarrow$		
Yes	Go to Step 8.	
No	Go to Step 2.	

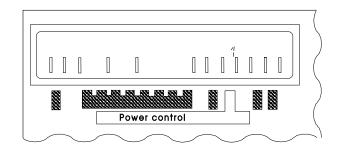


## Step 2

Is Service Mode set to 0?	
Yes	Go to Step 3.
No	<ol> <li>Press Service Mode repeatedly until</li> <li>is displayed.</li> </ol>
	2. Press Validate.
	3. Go to Step 3.

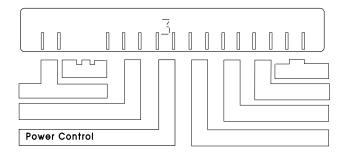


Do you want to power ON the 3746-9x0 at the same time as the 3745?			
Yes	Is 3746-9x0 Power Control set to 1?		
	Yes	Go to Step 4.	
	No	Press 3746-9x0 Power     Control repeatedly until 1 displays.	
		Press <b>Validate</b> and go to     Step 4.	
No	ls 3746	Is 3746-9x0 Power Control set to 3?	
	Yes	Go to Step 4.	
	No	Press the 3746-9x0 Power     Control repeatedly until 3     displays.	
		Press <b>Validate</b> and go to     Step 4.	



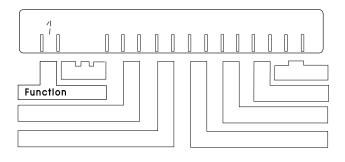
# Step 4

Is the 3745 Power Control set to 3?	
Yes	Go to Step 5.
No	Press Power Control repeatedly until     displays.
	2. Press Validate.
	3. Go to Step 5.



# Step 5

Is the 3745 Function set to 1?		
Yes	Go to Step 6.	
No	Press Function repeatedly until 1 is displayed.	
	2. Pre	ss <b>Validate</b> .
	3. Is the 3745 already powered ON?	
	Yes	Go to Step 7.
	No	Go to Step 6.



# Step 6

Press Power On Reset.

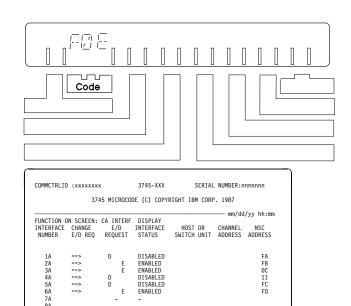
The MOSS IML starts and takes a few minutes. Hex codes on the display show the progress of the IML.

Is F0E or F0F displayed?	
Yes	Go to Step 8.
No	Contact the person in charge of 3745 problem analysis (see page 1-5).

## Step 8

Type **CID** and press Enter

Is a panel similar to the one on the right displayed?	
Yes	Go to Step 9.
No	Contact the person in charge of 3745 problem analysis (see page 1-5).



- TYPE E OR D TO CHANGE THE ENABLE/DISABLE REQUEST, THEN PRESS SEND

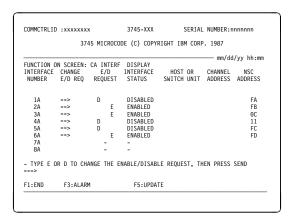
F5:UPDATE

## Step 9

Use the CA INTERF DISPLAY panel below to enable or disable channel adapters as necessary:

F1:END

F3:ALARM



- 1. Press: until the cursor is at the appropriate CHANGE E/D REQ field.
- 2. Do you want to enable the channel adapter?
  - For yes, type E.
  - For no, type **D**.
- 3. Repeat the same steps if there are several channel adapters to update.
- 4. Press Enter. The E/D REQUEST field displays new information immediately.

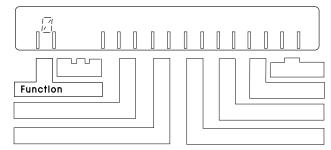
**Note:** If there are three asterisks in the E/D REQUEST column, the MOSS could not save or retrieve information because of a disk error. Issue the request again by entering either **E** or **D**.

If you still have the three asterisks, contact the person in charge of 3745 problem analysis (see page 1-5).

If a channel adapter is initialized, the INTERFACE STATUS field displays new information immediately. Otherwise, it is updated at the next IPL.

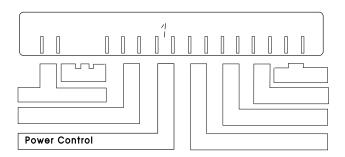
# Step 10

- 1. Press **Function** repeatedly until **0** is displayed.
- 2. Press Validate.
- 3. Go to Step 11.



# Step 11

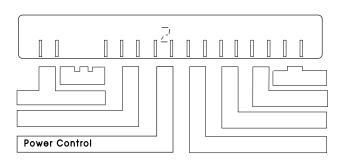
Do you want to set the 3745 to automatic host power ON?		
Yes	<ol> <li>Press Power Control repeatedly until 1 displays.</li> </ol>	
	2. Press Validate.	
	3. The procedure is finished.	
No	Go to Step 12.	



# Step 12

To power on at a scheduled time, follow these steps:

- Press Power Control repeatedly until 2 displays.
- 2. Press Validate.
- 3. Use the MOSS Time Services (TIM) function to enter appropriate scheduled power on data.



# Chapter 9. 3745 IPL from Service Processor

If you want to set an automatic IPL that follows a manual or automatic power ON, see Chapter 8, "3745 Power ON and IPL from Control Panel."

# Step 1

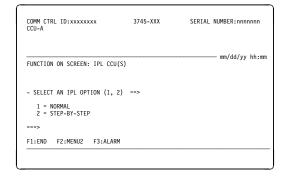
Open a MOSS panel on the service processor (see page 3-11).

# Step 2

Type IPL.

## Step 3

Are you using a twin-CCU 3745 (Model 41A or 61A)?	
Go to Step 4.	
1. When the panel shown on the right displays, type 1 and press  Enter  2. When the IPL starts, go to Step 6.	



# Step 4

Do you want an IPL for all available CCUs?		
Yes	1. Type 1 to IPL the active CCU.	
	2. Go to Step 5.	
No	Do you want to IPL only CCU A?	
	Yes	1. Type 2.
		2. Go to Step 5.
	No	1. Type 3 to IPL CCU B.
		2. Go to Step 5.

```
FUNCTION ON SCREEN: IPL CCU(S)

- SELECT THE CCU YOU WANT TO IPL (1 TO 3) ==> _

1 = AVAILABLE CCU(S) ACCORDING TO OPERATING MODE
2 = CCU-B
3 = CCU-B
- SELECT AN IPL OPTION (1, 2) ==>

1 = NORMAL
2 = STEP-BY-STEP
===>

F1:END F2:MENU2
```

# Step 5

Type **1** and press Enter to select a normal IPL option.

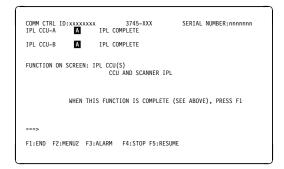
When the IPL starts, the panel at the right displays.

Will the disk?	Will the control program be loaded from a fixed disk?		
Yes	Go to Step 7.		
No	1. Wait for the message ENABLED CA (see the example on the right). Ask the network operator to load the control program (this message is explained on 9-4).  2. Go to Step 7.		

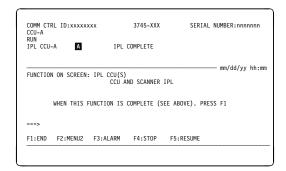
```
SERIAL NUMBER
        WHEN THIS FUNCTION IS COMPLETE (SEE ABOVE), PRESS F1
F1:END F2:MENU2
                    F4:STOP
                             F5:RESUME
```

```
SERIAL NUMBER
        WHEN THIS FUNCTION IS COMPLETE (SEE ABOVE), PRESS F1
 F1:END F2:MENU2
                     F4:STOP
                             F5:RESUME
```

Are you using a dual-CCU 3745?			
Yes	Wait for the message IPL COMPLETE to display on both CCUs.		
	In twin standby mode, the standby CCU is automatically pre-loaded with the active load module.		
	Press f1 to end the procedure.		
	See page 9-6 for an explanation of messages in A field.		
No	When you see the message IPL		
	COMPLETE, press 151 to end the procedure.		
	See page 9-6 for an explanation of messages in A field.		



### For dual-CCU models.



For single-CCU models.

### Power Supply of CA or IPL Port

The message ENABLED CA ------ L ----- indicates the status of channel adapters (CA) and link IPL ports (L). The single-letter codes indicate the following:

Y for enabled.

N for disabled.

**U** for unusable (see procedure below).

- for not installed (for channel adaptors) or not defined (for link IPL ports).

The position of the letters shows the channel adapter and link IPL port number. For example, the following message means that channels 1 and 2 are enabled:

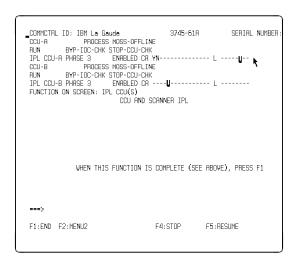
ENABLED CA YYNNNNNNNNNNNN L NNNNNNN

### Troubleshooting Channel Adapters and IPL Ports

If a **U** is displayed (meaning unusable), check the power supply to the CA or IPL port. If the problem persists, see the following procedure:

# Step 1

Note the position number of any CAs or IPL ports marked **U**.



# Step 2

Exit the IPL by pressing F1

# Step 3

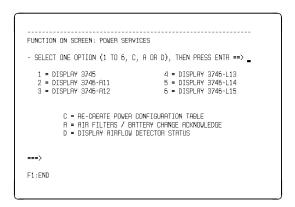
Type **POS** and press Enter to access the Power Services function.

Is the CA or IPL port located in the 3745 base frame?		
Yes	1. Type <b>1</b> and press Enter.	
	2. Go to Step 5.	
No	The CA or IPL port is in the 3746-A11 unit.	
	1. Type <b>2</b> and press Enter.	
	2. Go to Step 5.	

# Step 5

The MOSS panel on the right shows the CA or IPL link port adapter (LA) in the third and sixth SUB-SYSTEM(S) column.

Check the entry in the STATUS column on the same line. In the example shown on the right, CAs 1 and 2 are DOWN.



```
FUNCTION ON SCREEN: POWER SERVICES
POWER INFORMATION: 3745
PS ID
             STRTUS
                        SUBSYSTEM(S)
                                           PS ID
                                                       STATUS
                                                                   SUBSYSTEM(S)
                                             5
10
11
12
13
                                                                         3 ,4
5
7 ,8
                        CCU
             DOM.
                        CA
                              5
- ENTER UXX OR CXX TO FOWER-UP OR POWER-DOWN PS ID XX ==> _
          COMMAND SUCCESSFULLY PERFORMED
===>
F1:END
                                F4:HELP
                                               F6:0UIT
```

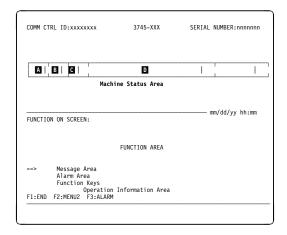
# Step 6

Is the CA or IPL port status <b>UP</b> ?			
Yes	Contact the person in charge of 3745 problem analysis (see page 1-5).		
No	1. Type <b>uxx</b> for the PS ID.		
	2. Press Enter.		
	<ol><li>The status changes from DOWN to UP as shown in the example on the right.</li></ol>		
	Yes  1. Press 1 to exit the POS function.		
	2. Restart the IPL (see page 9-1).		
	No	If the power status remains DOWN, see "Solving Problems" on page 1-5.	

### Information Displayed on the MOSS Panel During IPL

Information on the IPL displays in the machine status area (MSA) of the MOSS panel as shown on the right.

For a complete explanation on these messages, see Advanced Operations Guide.



The following list shows messages that you might see in the MSA during an IPL.

### Messages appearing in A:

**IPL** 3745 IPL has started.

### Messages appearing in B:

PHASE 1 CCU initialization.

PHASE 2 Control program loader in the CCU loaded and started.

PHASE 3 Scanner (line adapter) IML in progress.

PHASE 4 Scanners (line adapters) are IMLed.

### Messages appearing in C:

**STOP** 3745 IPL suspended because of a fallback or operator request.

SUSPEND IPL of current CCU suspended while the IPL of the second CCU is initiated. The suspended

IPL resumes when the second IPL has reached the same phase. Both IPLs then continue

until complete.

### Messages appearing in D:

CA IPL DETECTED ON CA X A control program load/dump is running on a

> channel-attached 3745. x is the channel adapter number. If this message displays for more than 5 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

**CONTROL PROGRAM LOADED** The control program successfully loaded.

**CP SAVE ON DISK IN PROGRESS** The control program is being saved onto disk. If this

message remains for a long time, contact the person in

charge of 3745 problem analysis (see page 1-5).

**DUMP IN PROGRESS ON CA** *x* The control program for a channel-attached 3745 is being

dumped (*x* is the channel adapter number). Contact the person in charge of 3745 problem analysis (see page 1-5).

**DUMP IN PROGRESS ON L** xxxx The control program for a link-attached 3745 is being dumped

(xxxx is the decimal communication line address). Contact the person in charge of 3745 problem analysis (see page

1-5).

**DUMP ON MOSS DISK IN PROGRESS** The control program is being dumped on to disk. Contact the

person in charge of 3745 problem analysis (see page 1-5).

ENABLED CA ----- L ----- Shows which channel adapters (CA) or link IPL ports (L) are

enabled or disabled.

Y means enabled.

N means disabled.U means unusable.

- means not installed (for channel adaptors) or not defined

(for link IPL ports).

The position of the letters gives the channel adapter and link IPL port number. For example, the message below means

that only channel adapters 1 and 2 are enabled.

ENABLED CA YYNNNNNNNNNNNN L NNNNNNN

If a U is displayed, go to page 9-4 and check the power

supply of the CA or IPL port in question.

For more information see page 9-4.

**FALLBACK CANCELED** 3745 fallback canceled. If you did not request this, contact

the person in charge of 3745 problem analysis (see page

1-5).

FALLBACK CHECK Fxx Contact the person in charge of 3745 problem analysis (see

page 1-5).

**FALLBACK COMPLETE** 3745 fallback successfully completed.

**FALLBACK COMPLETE + ERRORS** 3745 fallback completed but with errors. Contact the person

in charge of 3745 problem analysis (see page 1-5).

**FALLBACK IN PROGRESS** 3745 fallback in progress.

**IPL CANCELED** 3745 IPL canceled. If you did not request this, contact the

person in charge of 3745 problem analysis (see page 1-5).

IPL CHECK Fxx 3745 IPL ends abnormally. Contact the person in charge of

3745 problem analysis (see page 1-5).

IPL CHECK F1B CLDP ABEND xxxx 3745 IPL ended abnormally. Contact the person in charge of

3745 problem analysis (see page 1-5).

IPL COMPLETE 3745 IPL successfully completed.

IPL COMPLETE + ERRORS IPL completed, but with non-disruptive errors. Contact the

person in charge of 3745 problem analysis (see page 1-5).

IPL FROM MOSS DISK IN PROGRESS NCP loading from disk in progress.

**IPL IN PROGRESS** 3745 IPL in progress.

LINK IPL DETECTED ON L XXXX A control program load/dump has started via a link-attached

> 3745. xxxx is the decimal communication line address. If this message remains, contact the person in charge of 3745

problem determination (see page 1-5).

LINK TEST PROGRAM ABEND Contact the person in charge of 3745 problem analysis (see

page 1-5).

LINK TEST PROGRAM LOADED Link test program successfully loaded.

LOAD FROM MOSS DISK IN PROGRESS Control program load onto the CCU from the MOSS disk.

LOAD IN PROGRESS ON CA X Control program load onto a channel-attached 3745. x is the

> channel adapter number. If this message remains, contact the person in charge of 3745 problem determination (see

page 1-5).

LOAD IN PROGRESS ON L XXXX Control program load on a link-attached 3745. xxxx is the

> decimal communication line address. If this message remains, contact the person in charge of 3745 problem

determination (see page 1-5).

**RPO DETECTED ON L XXXX** A remote power OFF (RPO) command detected on a

communication line xxxx (xxxx is the decimal communication

line address).

Contact the person in charge of 3745 problem analysis (see SCANNER(S) NOT IMLED: xxxxxxxx

page 1-5).

**SWITCHBACK CANCELED** 3745 switchback canceled. If you did not request this,

contact the person in charge of 3745 problem analysis (see

page 1-5).

**SWITCHBACK CHECK Fxx** Contact the person in charge of 3745 problem analysis (see

page 1-5).

SWITCHBACK COMPLETE 3745 switchback successfully completed.

**SWITCHBACK COMPLETE + ERRORS** 3745 switchback completed, but with errors. Contact the

person in charge of 3745 problem analysis (see page 1-5).

**SWITCHBACK IN PROGRESS** 3745 switchback in progress.

**TEST CHECK Fxx** Standby CCU test ended abnormally. Contact the person in

charge of 3745 problem analysis (see page 1-5).

**TEST IN PROGRESS** Standby CCU test in progress.

**TEST COMPLETE** Standby CCU test successfully completed.

**TEST CANCELED** Standby CCU test canceled on operator request.

# Chapter 10. 3745 Models 41A and 61A Fallback and Switchback

This chapter explains the procedures for fallback and switchback.

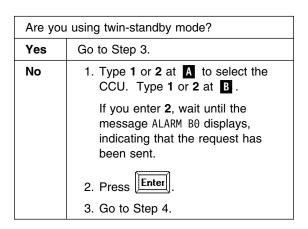
### **Fallback**

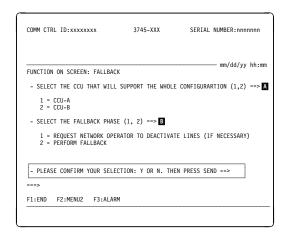
Open a MOSS panel at the service processor (see page 3-11).

# Step 1

Type **FBK** and press Enter

# Step 2



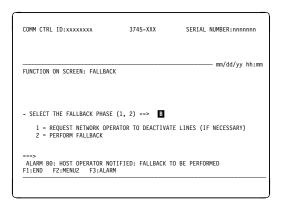


Twin-backup

# Step 3

Type 1 or 2 at B then press Enter to start fallback.

If you enter **2**, wait until the message ALARM B0 displays, indicating that the request has been sent.



Twin-standby

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Wait until the message PLEASE CONFIRM YOUR SELECTION displays.

Type Y and press Enter to begin fallback. The panel at the right displays.

Note: You cannot cancel fallback once it starts.

# COMM CTRL ID:xxxxxxxx SERIAL NUMBER:nnnnnn 3745-XXX FALLBACK IN PROGRESS mm/dd/yy hh:mm F1:END F2:MENU2 F3:ALARM

# Step 5

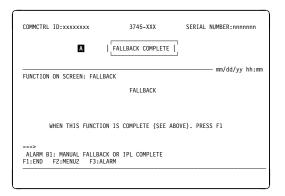
Wait until the message FALLBACK COMPLETE displays.

Press F1 to end the procedure.

For the meaning of messages displayed in A field, see page 9-6.

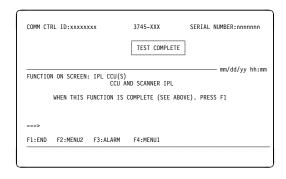
The message ALARM B1 indicates that fallback has completed.

Are you using twin-standby mode?		
Yes	Go to Step 6.	
No	When fallback is complete, an automatic IPL is initiated on the first CCU.	
	Note: To restart the CCU, use the Switchback function described on page 10-3.	



Is the control program preloaded on the standby CCU?		
Yes	An IPL automatically starts on the standby CCU. Go to Step 7.	
No	When fallback is complete, an automatic IPL is initiated on the second CCU. The IPL ends with displaying the message TEST COMPLETE.	
	For the meaning of other messages that appear, see page 9-6.	

**Note:** Fallback needs to be performed again for the control program to be loaded on the CCU A channel or IPL link port.

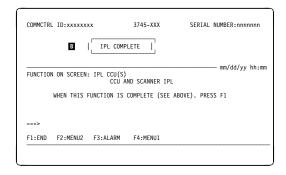


# Step 7

Wait until you see the message IPL COMPLETE.

Pressing  $\boxed{\text{F1}}$  ends the procedure.

For the meaning of other messages displayed in **B** field, see page 9-6.



### **Switchback**

Note: Switchback can only be performed in twin-backup mode.

# Step 1

Make sure a MOSS panel is open on the service processor (see page 3-11).

Type **SBK** and press Enter

The panel at the right displays. →

CUSTOMER ID:xxxxxxxx 3745-XXX SERIAL NUMBER:nnnnnn --- mm/dd/yy hh:mm FUNCTION ON SCREEN: SWITCHBACK - SELECT THE SWITCHBACK PHASE (1, 2) ==> A  $\mathbf{1} = \text{REQUEST}$  NETWORK OPERATOR TO DEACTIVATE LINES (IF NECESSARY)  $\mathbf{2} = \text{PERFORM}$  SWITCHBACK ALARM B4: HOST OPERATOR NOTIFIED: SWITCHBACK TO BE PERFORMED F1:END F2:MENU2 F3:ALARM

# Step 3

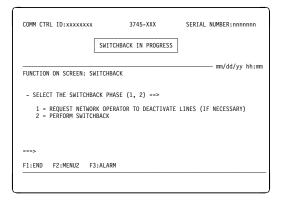
Are the effected lines already deactivated?		
Yes	Go to Step 4.	
No	1. Type 1 at A and press Enter.	
	This is a request for the network operator to deactivate the lines. A message ALARM B4 indicates that the request has been sent.	
	When the lines are deactivated, go to Step 4.	

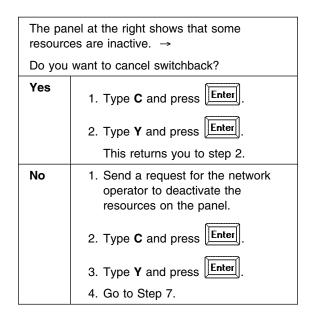
# Step 4

Type 2 at A and press Enter (see the previous panel).

# Step 5

Does the message SWITCHBACK IN PROGRESS display?			
Yes	Go to Step 7.		
No	Go to Step 6.		

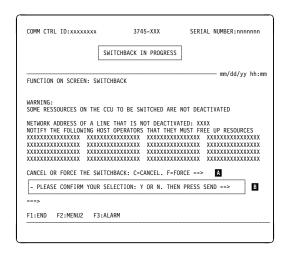




The procedure ends with the message ALARM B5: SWITCHBACK AND IPL COMPLETE.

For the meaning of other messages that display in this field, see page 9-6.

The **Function Selection Rules** panel displays, and an automatic re-IPL of the original CCU begins.

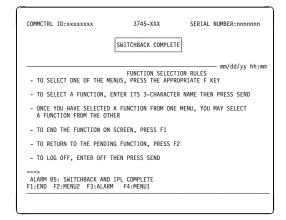


**Note:** If you have a Model **41A** or **61A**, the warning message will be the following:

WARNING: SOME RESOURCES ON THE CCU TO BE SWITCHED EITHER ARE NOT DEACTIVATED

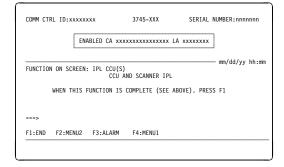
OR CONTAIN AN ACTIVE TRANSMISSION GROUP

NETWORK ADDRESS OF A LINE THAT IS NOT DEACTIVATED: XXXX NOTIFY THE FOLLOWING HOST OPERATORS THAT THEY MUST FREE UP RESOURCES



Does this message display: IPL FROM MOSS DISK IN PROGRESS?		
Yes	Go to S	tep 9.
No		1. Ask the host operator to load the control program. 2. Repeat this step again.  Note: For an explanation of this message, see page
	No	9-4.  Contact the person in charge of 3745 problem analysis (see page 1-5).

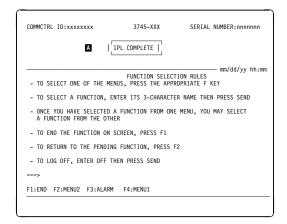




# Step 9

Wait for the message IPL COMPLETE to display.

For the meaning of other messages that display in A field, see page 9-6.



# Chapter 11. Enabling and Disabling Channel Adapters

To enable or disable 3745 channel adapters, the following conditions must apply:

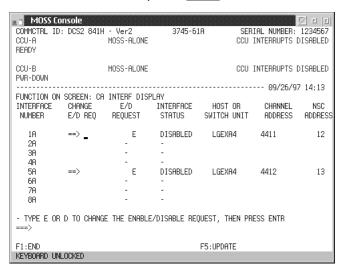
- The channel adapter must be physically connected to the host
- Switching units between the host and the 3745 must be correctly configured
- A control program must be running in the CCU

Enable or disable requests are saved on disk, and automatically retransmitted during an IML after power off.

## **Enabling and Disabling 3745 Channel Adapters**

Before you begin, make sure that you have a MOSS panel open on the service processor (see page 3-11).

Step 1. If the CA INTERF DISPLAY panel below is not displayed, type CID on the command line and press Enter.



- Step 2. Press until the cursor is in the appropriate CHANGE E/D REQ
- **Step 3.** Enable or disable the channel adapters by typing:

E to enable.

D to disable.

- **Step 4.** Repeat the procedure if there are several channel adapters to update.
- Step 5. Press Enter to update the E/D REQUEST column.

**Note:** Three asterisks in the **E/D REQUEST** column indicate that the MOSS could not save or retrieve information because of a disk error. Issue the request again, by entering either **E** or **D**.

If this does not work, contact the person in charge of 3745 problem analysis (see page 1-5).

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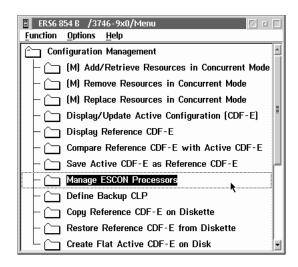
The INTERFACE STATUS field shows new information when the channel adapter is initialized, or during the next IPL.

**Step 6.** Press 1 to end the procedure.

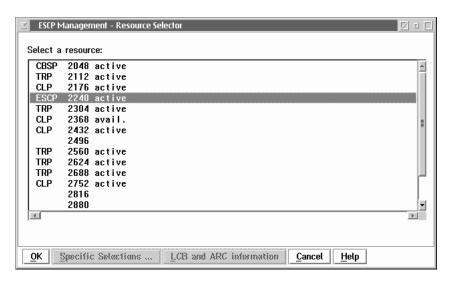
# **Enabling and Disabling 3746-900 ESCON Channel Adapters**

### **Verifying an ESCON Coupler Status**

- Step 1. Open a MOSS-E menu for the 3746-900 (see page 3-9).
- Step 2. Click Configuration Management, then double-click Manage ESCON Processors.



**Step 3.** Double-click the ESCON processor line (**ESCP**) to verify its status.

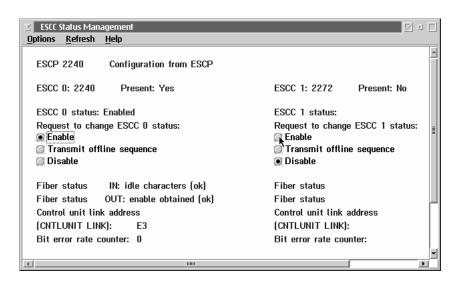


Step 4. Click Options, then Manage ESCC status.



- **Step 5.** A panel displays with status information about the coupler. To modify the status of the coupler, go to the next step. Otherwise, go to step 10 on page 11-4.
- **Step 6.** Select one of the following options:

Enable
Transmit offline sequence
Disable



Step 7. Click Options, then Send request.



**Note:** If you want to save these options on the service processor hard disk, use CCM.

**Step 8.** Click **OK** on the next two panels.

Step 9. Click Refresh, then One shot to see the results.



Step 10. Click Options, then Return to open the previous panel.

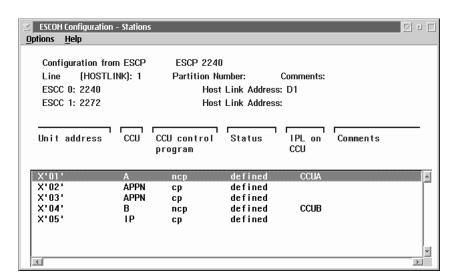
### Verifying a Link IPL Port

- **Step 1.** Select an ESCP (see step 3 on page 11-2).
- Step 2. Click Options, then Display stations.



**Step 3.** Verify IPL port information for the station that you want.

**Note:** If you want to modify the IPL port information, use CCM.



# **Chapter 12. Basic Service Procedures**

This chapter lists basic service procedures, such as different ways to IML terminals or to deactivate and activate from a host or the service processor.

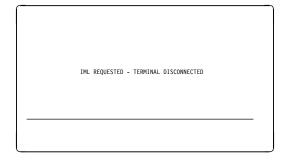
### 3745 MOSS IML from the Service Processor

Before you begin, make sure that you have a MOSS panel open on the service processor (see page 3-11).

# Step 1

Type IML then press Enter

The panel on the right displays. →



- Wait until MOSS-E View displays. IML is complete when the 3745 icon turns pink in color.
- 2. Double-click **MOSS Console** in the MOSS-E 3745 menu.
- 3. Enter the three letter code of the MOSS function you want to use.

- TO LOG OFF, ENTER OFF THEN PRESS SEND ===> F1:END F2:MENU2 F3:ALARM F4:MENU1

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# 3745 Scanner (Line Adapter) IML

# Step 1

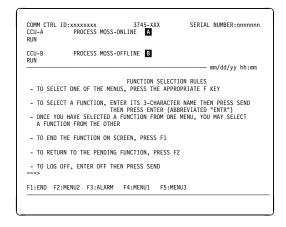
Make sure a MOSS panel is open on the service processor (see page 3-11).

The panel on the lower right displays.

# Step 2

A or B on the panel shows the MOSS status of the CCU, attached to a scanner.

Is the N	Is the MOSS online?		
Yes	Go to Step 3.		
No	Is the MOSS off-line?		
		<ol> <li>Type CSR, then 1, or 2 to select a CCU, then press Enter.</li> <li>Type MON and press Enter to bring the MOSS online.</li> </ol>	
		3. Go to Step 3.	
	No	1. Load the control program on to the CCU by performing an IPL (see Chapter 9, "3745 IPL from Service Processor" on page 9-1). Then go to the next step.	



To IML a scanner, type **IMS** and press

The panel on the right displays.  $\rightarrow$ 

### Step 4

- Enter either the scanner (line adapter) number or the address of a line attached to the scanner at A.
- 2. Type **SX** or **SY** and press Enter (where **X** equals the scanner number, and **Y** equals the line address).

The IML begins when the following message displays:

IML FOR SCANNER xx IN PROGRESS.

If the message INVALID INPUT displays, restart this step.

If the following message displays: SCANNER CANNOT BE IMLED: MOSS IS NOT ONLINE, set the MOSS online by performing step 2.

If any other messages display, contact the person in charge of 3745 problem analysis (see page 1-5).

Wait approximately one minute. If the IML is successful, the following message displays:

IML FOR SCANNER xx COMPLETED: SCANNER IS CONNECTED.  $\rightarrow$ 

```
COMM CTRL ID:xxxxxxxx 3745-XXX CCU-A PROCESS MOSS-ONLINE RUN
                                                               SERIAL NUMBER:nnnnnn
               PROCESS MOSS-OFFLINE
CCU-B
RUN
                                                                       mm/dd/yy hh:mm
FUNCTION ON SCREEN: IML ONE SCANNER
          - ENTER:
                THE SCANNER NUMBER PRECEDED BY S (S1 TO S32)
OR ==>
                 OR
THE LINE ADDRESS (000 TO 1071)
(0 TO 895 FOR TSS )
(1024 TO 1039 FOR HPTSS)
(1056 TO 1071 FOR ESS )
          IML FOR SCANNER xx COMPLETED: SCANNER IS CONNECTED
F1:END F2:MENU2 F3:ALARM
```

# Step 6

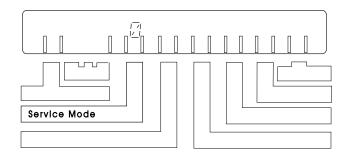
Press F1 to end the procedure.

### MOSS IML from the 3745 Control Panel

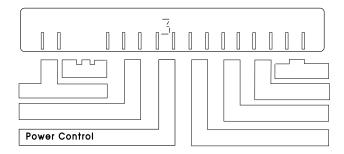
If you have a problem with this procedure, see the online Problem Analysis Guide.

# Step 1

Is <b>Service Mode</b> set to <b>0</b> ? →	
Yes	Go to Step 2.
No	Press <b>Service Mode</b> repeatedly until <b>0</b> displays.
	2. Press Validate.
	3. Go to Step 2.



Is the P	Is the <b>Power Control</b> set to <b>3</b> ? →		
Yes	Go to Step 3.		
No	Note the <b>Power Control</b> setting; you will need to reset it at the end of this procedure.		
	Press Power Control repeatedly until 3 displays.		
	3. Press <b>Validate</b> and go to Step 3.		



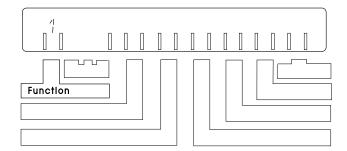
### Note -

**Power Control 3** (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON.

Also, if there is a power failure, the power control must be set to 1 (remote mode) for the 3746 to automatically restart.

# Step 3

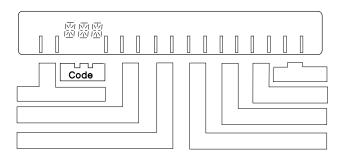
Is Function set to 1? →	
Yes	Go to Step 4.
No	Press <b>Function</b> repeatedly until <b>1</b> displays.
	2. Go to Step 4.



# Step 4

Press Validate.

The MOSS IML begins. You can see the progress of the IML on the hex display.

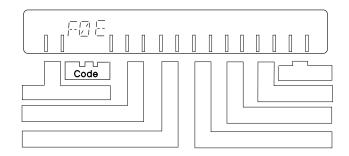


Wait for about 3 minutes until you see one of the following on the display:

- F0E indicating the MOSS, without NCP loaded.
- F0F indicating that the MOSS is offline, or that the IPL has completed in diskette mode.

To change the status of the MOSS, refer to the Advanced Operations Guide.

For information on other codes that display, see page A-9.



### 3746 Power State

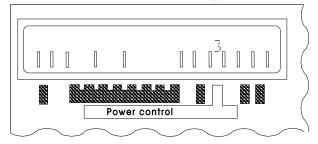
When the main switch is on and connected to the main power supply, the 3746 has two power states (this applies to the entire 3745/3746 family). The power state can be either:

- Activated (IML complete, ready to work)
- Deactivated (only the main power box and the operator control panel are active)

## **Power Control Mode Switching**

This section describes changing from one power mode to the other (whether the 3746 is activated or deactivated). To switch between local and remote mode from the control panel, perform the following:

Step 1. Press Power Control repeatedly until a 1 or a 3 displays, blinking. (1 means remote and 3 means local.)



### Step 2. Press Validate.

### Notes:

You can activate or deactivate the 3746 from the control panel when it is in local mode (see "Activation and IML from the 3746 Operator Control Panel" on page 12-10).

The power state of the 3746 in **remote** mode depends on external power commands received from the following:

- 3745 base frame.
- Service Processor (see "Activation/Deactivation from the Service Processor").
- Host via the External Power On (EPO) cable (see "Activation/Deactivation from a Host" on page 12-9).

Any one of the above sending a power ON command will activate the 3746.

Any one of the above sending a power OFF command will deactivate the 3746.

### Switching from Remote to Local (1 to 3)

The power state does not change.

### Switching from Local to Remote (3 to 1)

The power state depends on the initial settings of the 3746, and any pending power commands.

The 3746 is activated if the following applies:

- The 3745 is powered ON
- A power ON command is pending from a connected host

Otherwise, the 3746 remains deactivated.

The 3746 is deactivated if the following applies:

- The 3745 is powered OFF
- No power ON command pending from a connected host
- · No power ON command pending from the service processor

Otherwise, the 3746 remains active.

### **Activation/Deactivation from the Service Processor**

Before activating or deactivating the 3746 from the service processor, make sure the Power Control is set to 1 (Remote) mode. If necessary, change the power control setting as follows:

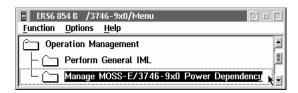
Step 1. Press Power Control repeatedly until 1 blinks.

Step 2. Press Validate.

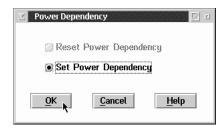
### **Activation**

Before activating the 3746, make sure the **Standby** light on the control panel is ON.

- Step 1. Open a MOSS-E menu to activate the 3746 (see to "MOSS-E Menus, Tasks, and Functions" on page 3-9).
- Step 2. Click Operation Management.
- Step 3. Double-click Manage MOSS-E/3746-9x0 Power Dependency.



Step 4. Click Set Power Dependency and click OK.



The 3746 is activated. If there are errors, see the Display Alarms function, or the online help for more information.

### **Deactivation**

Before deactivating the 3746-900, make sure the Ready light is ON, but not blinking.

- **Step 1.** Open a MOSS-E menu to deactivate the 3746 (see "MOSS-E Menus, Tasks, and Functions" on page 3-9).
- Step 2. Click Operation Management.
- Step 3. Double-click Manage MOSS-E/3746-9x0 Power Dependency.
- Step 4. Click Reset power dependency.
- Step 5. Click OK.

The 3746 remains active if any of the following applies:

- Activation locally or from a network mode
- Power ON request from a connected host
- 3745 is powered ON

The 3746 is deactivated if any of the following applies:

• 3745, 3746, and connected hosts powered OFF Attempt to activate the 3746 in remote mode when there is no power ON request from a connected host.

If there are errors, see the **Display Alarms** function, or online help for more information.

### Activation/Deactivation from a Host

This section describes the results of power ON/OFF commands from a host connected to the 3746 via the external power off (EPO) cable. Results might differ, depending on whether the power mode is local or remote.

### **Power ON Command**

Make sure the Standby light is ON, but not blinking.

When the host generates a Power ON command, the 3746 is inactivated in local mode, and activated in remote mode.

The Ready light blinks and stays ON.

If an error occurs, call the IBM representative (see "Solving Problems" on page 1-5).

### **Power OFF Command**

The Ready light must be ON, but not blinking.

When the host generates a Power OFF command, the following occurs:

- The 3746 stays active in local mode.
- · In remote mode:
  - 3746 stays active if the following applies:
    - 3745 is powered ON.
    - Service processor requests activation (see "Activation" on page 12-8).
    - Power ON command is generated by another host connected to the 3746 via an EPO cable.
  - The 3746 is deactivated if the following applies:
    - 3745 is powered OFF.
    - Service processor requests deactivation (see "Deactivation" on page 12-8).
    - No power ON commands from other hosts connected to the 3746 via EPO cable.

The Standby light begins to blink and then goes ON.

If an error occurs, call the IBM representative (see "Solving Problems" on page 1-5).

### VTAM Remote Power OFF Command

A remote power OFF (RPO) command can be sent to a remote 3745 and attached 3746 from VTAM. The remote 3746 powers OFF only if the following applies:

- 3745 Power Control is in a network mode
- 3746 Power Control is in remote mode

# **Activation and IML from the 3746 Operator Control Panel**

Note: For more information about the 3746 control panel, see Appendix B, "3746 Operator Control Panel."

To activate the 3746, use the following procedure:

## Step 1

Is the <b>Ready</b> light ON or blinking?		
Yes	Go to Step 4.	
No	Go to Step 2.	

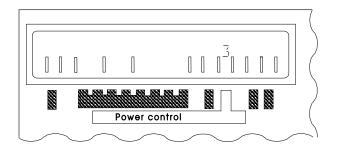
# Step 2

Is the P	Is the <b>Power Control</b> set to <b>3</b> ? →	
Yes	Go to Step 3.	
No	Press Power Control repeatedly until 3 is blinking.	
	2. Press <b>Validate</b> and go to Step 3.	

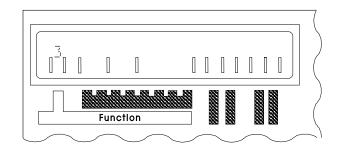
### Note

Power Control 3 (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON.

Also, if there is a power failure, the Power Control must be set to 1 (remote mode) for the 3746 to automatically restart.



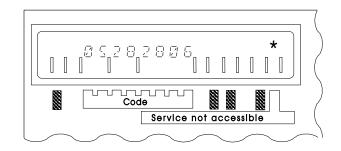
Do you	Do you want to do an IML with diagnostics?	
Yes	Does Function display 3? →	
	Yes	Press <b>Validate</b> and go to Step 5.
	No	<ol> <li>Press Function repeatedly until 3 is blinking.</li> </ol>
		2. Press Validate.
		3. Go to Step 5.
No	Does Function display 8?	
	Yes	1. Press Validate.
		2. Press General IML.
		3. Go to Step 5.
	No	<ol> <li>Press Function repeatedly until 8 is blinking.</li> </ol>
		2. Press Validate.
		3. Press General IML.
		4. Go to Step 5.



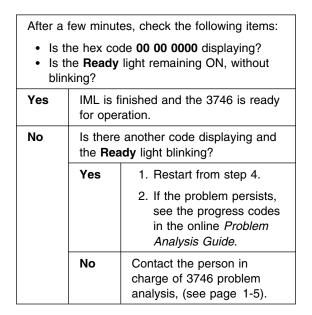
# Step 4

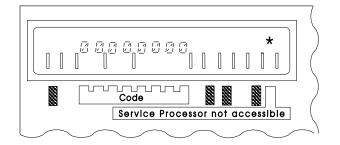
Do you	Do you want to do an IML with diagnostics?		
Yes	Does F	Does Function display 3?	
	Yes	1. Press Validate.	
		2. Go to Step 6.	
	No	Press Function     repeatedly until 3 is     blinking.	
		2. Press Validate.	
		3. Go to Step 6.	
No	Does Function display 8?		
	Yes	1. Press Validate.	
		2. Press General IML.	
		3. Go to Step 6.	
	No	<ol> <li>Press Function repeatedly until 8 is blinking.</li> </ol>	
		2. Press Validate.	
		3. Press General IML.	
		4. Go to Step 6.	

	Wait until the hex code <b>05 28 2806</b> displays and the <b>Standby</b> light remains ON.	
Yes	1. Press <b>Start</b> on the control panel.	
	The 3746 activates and begins an IML. The <b>Ready</b> light starts blinking and the <b>Standby</b> light goes OFF.	
	2. Go to Step 6.	
No	<ol> <li>Check the 3746 link with the MOSS-E.</li> </ol>	
	If * is not displayed in the Service not accessible field, see "Service Processor Inaccessible" on page B-5.	
	2. Start again from step 3.	
	<ol> <li>If the problem persists, refer to the progress codes in the online Problem Analysis Guide.</li> </ol>	



# Step 6





# **Deactivation from the 3746 Operator Control Panel**

To deactivate the 3746 from the control panel, use the following procedure:

# Step 1

Is Power Control set to 3? →	
Yes	Go to Step 2.
No	Press Power Control repeatedly until 3 is blinking.
	2. Press Validate.
	3. Go to Step 2.

# Power control

### - Note -

Power Control 3 (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON. Also, if there is a power failure, the power control must be set to 1 (remote mode) for the 3746 to automatically restart.

# Step 2

Press **Standby**. After a few seconds, the **Ready** light changes from ON to OFF, and the **Standby** light blinks and then goes ON.

### **Auto-Restart after a Power Failure**

The 3746 automatically powers ON and performs an IML (the same as the 3745).

If there is a total power failure, the 3746 goes into standby mode. When power is restored, the 3746 automatically performs an IML. However, IML is only automatic if the following applies:

If a power failure occurs while the 3746 is activated:

- 3746 goes into power OFF state.
- When power is restored, the 3746 goes on standby and continues to perform an IML up to the ready state, and the following applies:
  - 3745 is powered ON.
  - Power ON commands are pending from a host attached to the 3746 via EPO cable.
  - The 3746 is activated by the power dependency function (see "Activation" on page 12-8).

If the power failure occurs while the machine is on standby:

- · The machine goes into power OFF state.
- When power is restored, the 3746 returns to standby status until:
  - Power ON command is received from a host attached to the 3746 via EPO
  - Power ON command is received from the service processor.
  - 3745 is powered ON.

# Appendix A. 3745 Operator Control Panel

### Notes:

The control panel display should not appear as totally blank. If it is, or if you suspect a problem on the control panel, contact the person in charge of 3745 problem analysis (see page 1-5).

Take a moment to review the reference card in the diskette storage compartment to the left of the control panel.

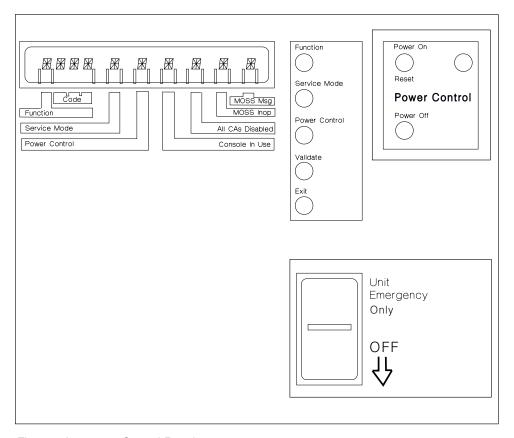


Figure A-1. 3745 Control Panel

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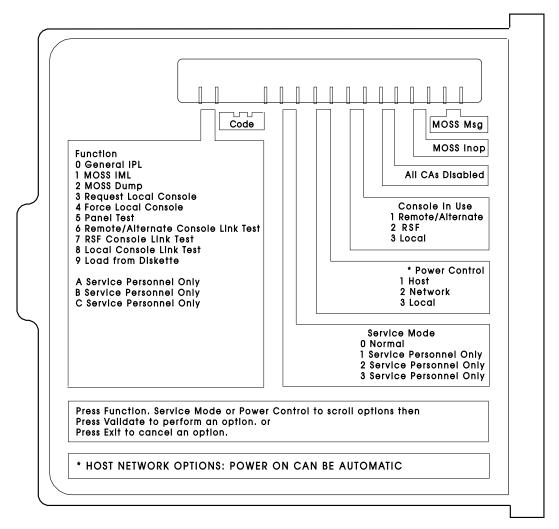


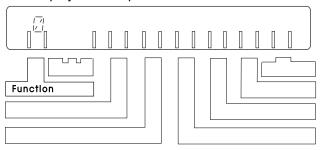
Figure A-2. 3745 Control Panel Reference Card

# **Function Display**

#### - Attention

The same control panel numbers on the 3745 and 3746-900 do not always share the same function.

The display at the top shows the number of the function that you have selected.



To select the number for a function:

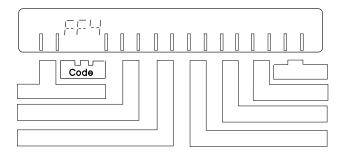
- 1. Press **Function** repeatedly until the number that you want displays.
- 2. Press Validate.

### **Function Numbers**

The following is a list of numbers and their corresponding functions:

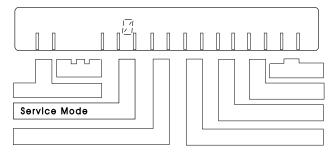
<u> </u>	To IPL the 3745.
/  	To IML the MOSS.
<u> </u>	To dump the MOSS to disk.
<u>-</u>	Reserved.
<u>-</u> -	Reserved.
<u>-</u>	To test the panel (see the Problem Determination Guide).
5	Reserved. Code 09E is displayed.
<del>,</del>	Reserved. Code 09E is displayed.
8	Reserved. Code 09E is displayed.
9	To IPL the 3745 from the diskette.
□, 글, or □	For service representatives only.

### **Code Display**



Three character hexadecimal codes display in the main control panel display above the Code button. For an explanation of these codes, see page A-9.

# Service Mode Display



The number in the display above the Service Mode button indicates the service mode of the controller.

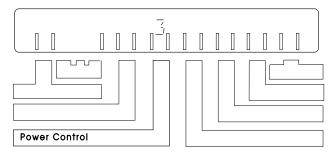
The numbers and their corresponding functions are as follows:

Customer mode. 1, <u>-</u>, or <u>-</u> Service representative only.

**Note:** If  $\frac{1}{|\mathcal{L}|}$  is not displayed, follow these instructions:

- Press Service Mode repeatedly until  $\square$  displays.
- Press Validate.
- IML the MOSS from the control panel as described on page 12-4.

### **Power Control Display**



The number in the display above the Power Control button indicates the power control mode of the controller. To select a number:

- Press Power Control until the number that you want displays.
- · Press Validate.

The numbers and their corresponding functions are as follows:

(HOST) The 3745 is activated or deactivated from the host. This means

that if ac power is lost and then restored, the host will initiate an automatic restart.

**¬** (NETWORK) The 3745 is activated by one of the following:

• From the control panel (Power On Reset pushbutton).

· By a scheduled power ON.

The 3745 is deactivated by a remote power OFF (RPO)

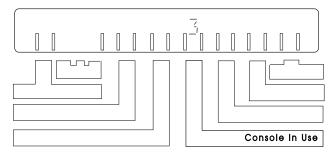
command. If power is lost then restored, an automatic restart is

performed.

了(LOCAL) The 3745 is activated or deactivated from the control panel. If

power is lost then restored, an automatic restart is not initiated.

### **Console in Use Display**

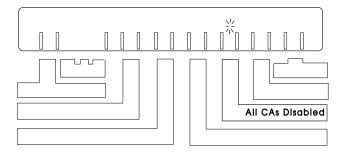


The number in the display above the **Console in Use** button indicates the logged on operator console. The numbers and their corresponding meanings are as follows:

- The MOSS console is logged on using the service processor or DCAF1.
- No longer available for 3745 Models A.

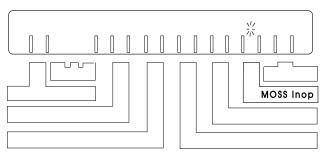
**Note:** If the display is blank, this indicates that the MOSS console has not been logged on by the service processor or by DCAF.

#### All 3745 CAs Disabled Indicator



An indicator light in the main control panel display above the **All CAs Disabled** button indicates that all the channel adapters are disabled. If there is no indicator light, this means that at least one channel adapter is enabled.

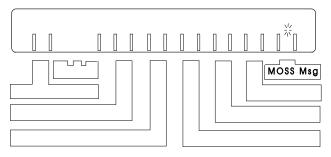
### **MOSS Inop Indicator**



<sup>&</sup>lt;sup>1</sup> The DCAF program is contained in Tivoli<sup>TM</sup> Management Environment (TME) 10 Remote Control. For the purposes of this guide, DCAF is referred to instead of TME 10 Remote Control.

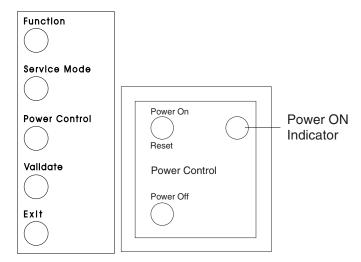
An indicator light in the main control panel above the MOSS Inop button indicates that the MOSS is not working. If the indicator light appears, see the Problem Determination Guide. Also, if  $\frac{T_1}{T_1}$  displays, contact the person in charge of 3745 problem analysis (see page 1-5).

### **MOSS Message Indicator**



An indicator light in the main control panel above the MOSS Msg button generates an alarm. If this indicator light appears, see the online Problem Analysis Guide.

#### **Pushbuttons and Power ON Indicator**



#### **Function**

Selects a control panel function (see page A-3).

#### **Service Mode**

Selects a service mode (see page A-4).

#### **Power Control**

Selects a power-control mode (see page A-5).

#### Validate

Performs or validates the selected function, service mode, or power-control mode.

#### **Exit**

Cancels an invalidated function, service mode, or power-control option.

#### **Power On Reset**

Reactivates the 3745.

#### **Power Off**

Deactivates the 3745. If you have to power ON again, wait 10 seconds before pressing Power On Reset.

#### **Power ON Indicator**

Indicates that the 3745 is powered ON.

### **Stop Switch**

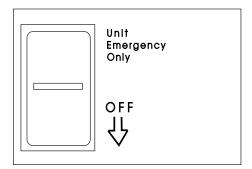
The stop switch is located on the main 3745 control panel.

#### Attention

Even if the stop switch is in the OFF position, the primary power box is still connected to the electric current.

To disconnect completely, do the following:

- 1. Turn off the main circuit breaker.
- 2. Remove the power plugs from supply outlets.



Use the OFF switch only in an emergency. The OFF switch immediately forces the 3745 and 3746-900 to power OFF. If you use this switch, only an IBM service representative is authorized to restart the controller.

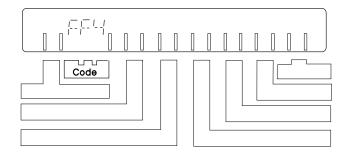
### **Hexadecimal Codes**

The hexadecimal codes on the control panel indicate the following information:

- The progress of a function (for example, IPL).
- The status of 3745 components.
- An error, indicated by a blinking code.

The following list show the codes for normal operating conditions. Other codes, indicating the progress of a function, might display for a short while. However, if a code remains displayed for more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

Note: The online Problem Analysis Guide gives a complete explanation of the hexadecimal codes for Models A.



The following hexadecimal codes display during a normal IPL for a 3745.

Code	Explanation and Action
000	A successful IPL for the 3745. The control program is loaded and MOSS is online.
09E	You selected a reserved function with the control panel function button. The controller does not respond to this selection.
DFC	Wrong diskette in drive. Insert the correct primary diskette. Restart IPL in diskette mode.
F0E	MOSS IML successfully completed. MOSS is alone.
F0F	MOSS IML successfully completed. CCU is running and MOSS is offline or IPL complete in diskette mode.
F28	Failed diskette. Retry with another diskette. If you do not have other diskettes for saving data, contact the person in charge of 3745 problem analysis (see page 1-5).
FD6	Control program loading from disk in progress. If this code displays for more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FD7	Control program dump to disk in progress. If this code remains more than 4 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FD8	Control program save on disk in progress. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF0	Start of 3745 IPL. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF1	3745 IPL phase one. If this code remains more than 5 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF2	3745 IPL phase two. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF3	3745 IPL phase three. If this code remains more than 5 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

FF4 3745 IPL phase four. The control program will be loaded from the host.

FF5 For a channel-attached 3745, control program(s) being loaded. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

FF6 For a link-attached 3745, control programs being loaded. For a link-attached 3745, the time of the code display depends on the size of the load module and the speed of the link.

FF7 The control program is loaded.

**FFB** 3745 IPL canceled on operator request.

FFE 3745 IPL complete with non-disruptive errors. If this recurs, contact the person in charge of 3745 problem analysis (see page 1-5).

# **Appendix B. 3746 Operator Control Panel**

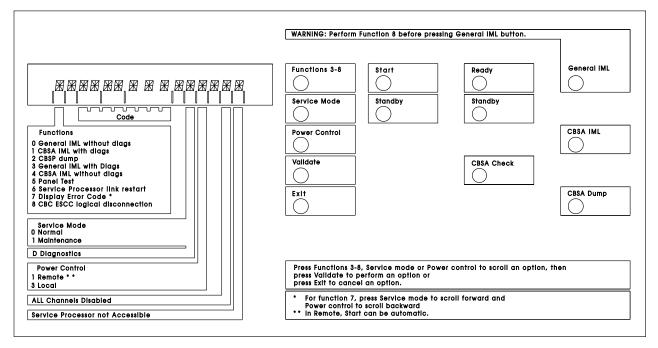
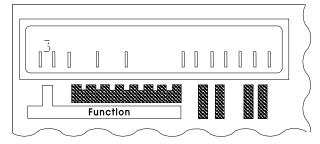


Figure B-1. 3746 Control Panel

### **Function Display**



#### Note

The same control panel numbers on the 3746 and the 3745 do not always share the same function.

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### Specific Button Selections

Functions 0, 1, and 2 are enabled by the Function button on the display panel, and also display automatically when you press the corresponding control panel buttons (General IML, CBSA IML, and CBSP Dump). Functions 3 to 8 are also enabled by the **Function** button on the display panel.

#### 0 - General IML

Resets and performs an IML for all 3746 processors.

#### Attention -

You must perform function "8 - CBC/ESCC logical disconnection" on page B-3 before running function 0.

Use this function after one of the following events:

- · Power ON.
- In an emergency, when the MOSS-E function Perform a general IML does not run. For more information, see "Activation and IML from the 3746 Operator Control Panel" on page 12-10.

#### 1 - CBSA IML with Diags

Runs a diagnostics and IML for the CBSA (Controller Bus and Service Adapter).

Note: Mainly used by an IBM service representative.

#### 2 - CBSP Dump

Transfers a CBSP dump to the MOSS-E on the service processor disk.

**Note:** Mainly used by the an IBM service representative.

### **Selections Using the Function Button**

To select functions 3–8, perform the following actions:

- 1. Press Function repeatedly until the number of the function that you want displays on the control panel.
- 2. Press Validate to start the function.

#### 3 - General IML with Diags

Performs an IML and diagnostics for all 3746 processors.

Note: Mainly used by an IBM service representative.

#### 4 - CBSA IML

Performs an IML for the CBSA.

**Note:** Mainly used by an IBM service representative.

#### 5 - Panel Test

Runs a diagnostics of the control panel. Before you can use this function, make sure that **Service Mode 1** is selected (see "Service Mode" on page B-3).

**Note:** Mainly used by an IBM service representative.

#### 6 - Console Link Restart

Re-establishes the link between the 3746 and the service processor.

Note: Only used by an IBM service representative.

#### 7 - Display Error Code

Displays error codes.

Note: Only used by an IBM service representative.

#### 8 - CBC/ESCC logical disconnection

Press this before using function 0, General IML without diags.

#### **Hexadecimal Codes**

Hexadecimal codes display on the control panel during the following processes:

#### IML and IPL progression codes

Track the different phases of a process and indicate when a process is complete.

#### **Error codes**

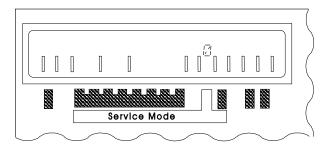
Blink on the display and indicate a problem with normal operations.

#### Standby codes

Indicate the status of the machine when it is not totally activated.

More information on hexadecimal codes is contained online, in the Problem Analysis Guide.

#### **Service Mode**



#### 0 - Normal

The mode for normal operations.

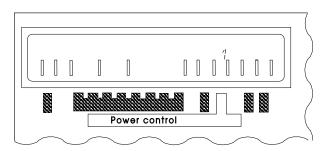
#### 1 - Maintenance

Used only by an IBM service representative.

#### **D** - Diagnostics

You cannot select this from the control panel. Displays only when certain diagnostics are run by the service representative.

### **Power Control**



#### 1 - Remote

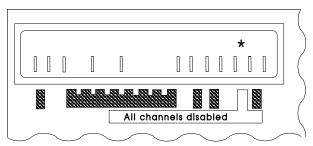
Mode for normal operations. In normal mode, you can perform the following:

- · Activate and deactivate the 3746 from:
  - Attached host
  - 3745
  - Service processor
- · Automatic power ON restart, and IML if ac power is lost and restored.
- For a remote 3746, deactivation from a VTAM remote power OFF command (RPO).

#### 3 - Local

Used only by an IBM service representative.

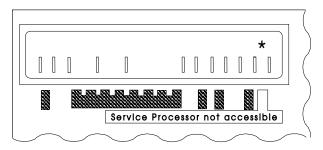
### **All ESCON Channel Adapters Disabled**



The display is blank if at least one channel adapter (CA) is enabled.

All CAs are disabled.

### **Service Processor Inaccessible**



The display is blank if the MOSS-E console is accessible.

MOSS-E console is inaccessible. This means that the link between the MOSS-E in the service processor and the 3746 has failed or was not established. The MOSS-E can run, but it cannot exchange data with the 3746.

Other codes briefly display during power ON, IML or when there is a problem. If you want more details on these characters, see the Problem Analysis Guide.

# Appendix C. Bibliographies

# Customer Documentation for the 3745 (All Models), and 3746 (Model 900)

Table C-1 (Page 1 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900		
This customer documentation has the following formats:		
Books	Online  Books and Diskettes  CD-ROM	
Finding Information		
	3745 Models A and 3746 Books	
	All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the machine.	
Evaluating and Configuring		
GA33-0092	IBM 3745 Communication Controller Models 210, 310, 410, and 610	
	Introduction	
	Gives an introduction of the IBM Models 210 to 610 capabilities.	
	For Models A, refer to the <i>Overview</i> , GA33-0180.	
GA33-0180	IBM 3745 Communication Controller Models A and 170 <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
<u> </u>	Overview	
	Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.	
GA27-4234	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Planning Series: Overview, Installation, and Integration	
	Provides information for:	
<ul> <li>Overall 3746 planning</li> <li>Installation and upgrade scenarios</li> <li>Controller and service processor network integration</li> <li>Related MOSS-E and CCM worksheets for these tasks.</li> </ul>		

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Table C-1 (Page 2 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900		
GA27-4235	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Planning Series: Serial Line Adapters	
	Provides information for:	
	<ul> <li>Serial line adapter descriptions</li> <li>Serial line adapter line weights and connectivity</li> <li>Types of SDLC support</li> <li>Configuring X.25 lines</li> <li>Performance tuning for frame-relay, PPP, X.25, and NCP lines.</li> <li>ISDN adapter description and configuration.</li> </ul>	
GA27-4236	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Planning Series: Token Ring and Ethernet	
	Provides information for:	
	<ul><li>Token-ring adapter description and configuration</li><li>Ethernet adapter description and configuration.</li></ul>	
GA27-4237	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Planning Series: ESCON Channels	
	Provides information for:	
	<ul> <li>ESCON adapter descriptions</li> <li>ESCON configuration and tuning information</li> <li>ESCON configuration examples.</li> </ul>	
GA27-4238	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Planning Series: Physical Planning	
	Provides information for:	
	<ul> <li>3746 and MAE physical planning details</li> <li>3746 and MAE cable information</li> <li>Explanation of installation sheets</li> <li>3746 plugging sheets.</li> </ul>	

Table C-	1 (Page 3 of 6). Cust	omer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900
	GA27-4239	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Planning Series: Management Planning
		Provides information for:
		<ul> <li>Overview for 3746</li> <li>3746 APPN/HPR, IP router, and X.25</li> <li>NetView Performance Monitor (NPM), remote consoles, and RSF</li> <li>MAE APPN/HPR management.</li> </ul>
	GA27-4240	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Planning Series: Multiaccess Enclosure Planning
		Provides information for:
		<ul><li>MAE adapters details</li><li>MAE ESCON planning and configuration</li><li>ATM and ISDN support.</li></ul>
	GA27-4241	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Planning Series: Protocols Description
		Provides information for:
		<ul> <li>Overview and details about APPN/HPR and IP.</li> </ul>
	On-line information	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Planning Series: Controller Configuration and Management Worksheets
		Provides planning worksheets for ESCON, Multiaccess Enclosure, serial line, and token-ring definitions.
Preparing	Your Site	
	GC22-7064	IBM System/360™, System/370™, 4300 Processor
		Input/Output Equipment Installation Manual-Physical Planning (Including Technical News Letter GN22-5490)
		Provides information for physical installation for the 3745 Models 130 to 610.
		For 3745 Models A and 3746 Model 900, refer to the <i>Planning Guide</i> , GA33-0457.
•		

Table C-1 (Page 4 of 6). Cus	stomer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900	
GA33-0127	IBM 3745 Communication Controller Models 210, 310, 410, and 610	
	Preparing for Connection	
	Helps for preparing the 3745 Models 210 to 610 cable installation.	
	For 3745 Models A refer to the Connection and Integration Guide, SA33-0129.	
Preparing for Operation		
GA33-0400	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950	
	Safety Information <sup>1</sup>	
	Provides general safety guidelines.	
SA33-0129	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Model 900	
	Connection and Integration Guide <sup>1</sup>	
	Contains information for connecting hardware and integrating network of the 3745 and 3746-900 after installation.	
SA33-0416	Line Interface Coupler Type 5 and Type 6 Portable Keypad Display	
	Migration and Integration Guide	
	Contains information for moving and testing LIC types 5 and 6.	
SA33-0158	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Model 900	
	Console Setup Guide <sup>1</sup>	
	Provides information for:	
	<ul> <li>Installing local, alternate, or remote consoles for 3745 Models 130 to 610</li> <li>Configuring user workstations to remotely control the service processor for 3745 Models A and 3746 Model 900 using:         <ul> <li>DCAF program</li> <li>Telnet Client program</li> <li>Java Console support.</li> </ul> </li> </ul>	
Customizing Your Control Program		
SA33-0178	Guide to Timed IPL and Rename Load Module	
	Provides VTAM procedures for:	
UI	<ul> <li>Scheduling an automatic reload of the 3745</li> <li>Getting 3745 load module changes transparent to the operations staff.</li> </ul>	
Operating and Testing		

Table C-	1 (Page 5 of 6). Custo	omer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900
	SA33-0098	IBM 3745 Communication Controller All Models⁴
		Basic Operations Guide <sup>1</sup>
		Provides instructions for daily routine operations on the 3745 Models 130 to 610.
	SA33-0177	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Model 900
		Basic Operations Guide <sup>1</sup>
		Provides instructions for daily routine operations on the 3745 Models 17A to 61A, and 3746 Model 900 operating as an SNA node (using NCP), APPN/HPR Network Node, and IP Router.
	SA33-0097	IBM 3745 Communication Controller All Models <sup>3</sup>
		Advanced Operations Guide <sup>1</sup>
		Provides instructions for advanced operations and testing, using the 3745 MOSS console.
	On-line Information	Controller Configuration and Management Application
		Provides a graphical user interface for configuring and managing a 3746 APPN/HPR Network Node and IP Router, and its resources. It is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its online help.
	SH11-3081	IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Controller Configuration and Management: User's Guide <sup>5</sup>
		Explains how to use CCM and gives examples of the configuration process.
	GA33-0479	IBM 3745 Communication Controller Models A IBM 3746 Nways Multiprotocol Controller Models 900 and 950
<u></u>		NetView Console APPN Command Reference Guide
		Explains how to use the RUN COMMAND from the NetView S/390 Program and gives examples.
Managing	Problems	
	SA33-0096	IBM 3745 Communication Controller All Models <sup>3</sup>
		Problem Determination Guide <sup>1</sup>
		A guide to perform problem determination on the 3745 Models 130 to 61A.

Table C-	1 (Page 6 of 6), Cust	romer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900
	On-line Information	Problem Analysis Guide  An online guide to analyze alarms, events, and control panel codes on:  • IBM 3745 Communication Controller Models A <sup>2</sup> • IBM 3746 Nways Multiprotocol Controller Models 900 and 950.
	SA33-0175	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Expansion Unit Model 900 IBM 3746 Nways Multiprotocol Controller Model 950 Alert Reference Guide
		Provides information about events or errors reported by alerts for:
		<ul> <li>IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
<sup>2</sup> 3745 Mc <sup>3</sup> 3745 Mc <sup>4</sup> Except 3	ntation shipped with the odels 17A to 61A. odels 130 to 61A. 3745 Models A. ntation shipped with the	

### Additional Customer Documentation for the 3745 Models 130, 150, 160, 170, and 17A

	Table C-2. Additional Customer Documentation for the 3745 Models 130 to 17A  This customer documentation has the following format:		
This custo	omer documentation	nas the following format:	
		Books	
Finding I	nformation		
		3745 Models A and 3746 Books	
		All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the machine.	
Evaluating and Configuring			
GA33-0138		IBM 3745 Communication Controller Models 130, 150, 160, and 170	
		Introduction	
		Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.	
		For Model 17A refer to the Overview, GA33-0180.	
Preparing	g Your Site		
	GA33-0140	IBM 3745 Communication Controller Models 130, 150, 160, and 170	
		Preparing for Connection	
		Helps for preparing the 3745 Models 130 to 170 cable installation.	
		For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	

# **List of Abbreviations**

ac	alternating current	LA	line adapter
APPN	Advanced Peer-to-Peer Networking®	LAN	local area network
ARC	active remote connector	LAPS	LAN Adapter and Protocol Support
ARP	Address Resolution Protocol	LCB	Line Connection Box
ASCII	American Standard Code for Information	LCBB	Line Connection Box Base
	Interchange	LCBE	Line Connection Box Expansion
ATM	asynchronous transfer mode	LIC	Line Interface Coupler
BGP	Border Gateway Protocol		licensed internal code
CA	channel adapter	LIC11	Line Internal Coupler Type 11
СВ	circuit breaker	LU	logical unit
CBC	Controller Bus Coupler	MAE	Multiaccess Enclosure
CBSA	Controller Bus and Service Adapter	MOSS	maintenance and operator subsystem
CBSP CCM	Controller Bus and Service Processor Controller Configuration and	MOSS-E	maintenance and operator subsystem - extended
	Management	MSA	machine status area
CCU	central control unit	NCP	Network Control Program
CDF-E	Configuration Data File-Extended	NDF	NCP/EP definition facility
CLA	Communication Line Adapter	NN	network node
CLDP	controller load/dump program	NNP	network node processor
CLP	communication line processor	NPM	NetView Performance Monitor
СР	control program (SNA environment)	OPCON	operator console
	control point (APPN environment)	os	operating system
CPU	central processing unit	OSPF	Open Shortest Path First
CSR	CCU selection and release	PCMCIA	Personal Computer Memory Card
DLUR	dependent LU requester		International Association
EGA	ESCON Generation Assistant	PE	product engineer
ELS	event logging system	PPP	Point-to-Point Protocol
EPO	external power ON	PU	physical unit
ESCC	ESCON Coupler	<b>RETAIN</b> ®	Remote Technical Assistance Information Network
ESCON	Enterprise Systems Connection	RIP	Routing Information Protocol
ESCP	ESCON processor	ROPCON	-
FP	focal point	RPO	remote Operator Console
GWCON	gateway console	RSF	remote power OFF
HPR	High-Performance Routing		remote support facility
IML	initial microcode load	SDLC	Synchronous Data Link Control
IP	Internet Protocol	SNA	Systems Network Architecture
IPL	initial program load	SNMP	Simple Network Management Protocol
ISDN	integrated services digital network	SPAU	Service Processor Access Unit
kbps	kilobits per second	TCP/IP	Transmission Control Protocol/Internet Protocol

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TFTP	Trivial File Transfer Protocol	TRP	token-ring processor
TIC	token-ring interface coupler	URL	uniform resource locator
TRA	token-ring adapter	VTAM	Virtual Telecommunications Access Method

### **Glossary**

Address Resolution Protocol (ARP). One of the protocols of TCP/IP for dynamically mapping routes between Internet addresses, baseband adapter addresses, X.25 addresses, and token-ring adapter addresses on a local area network (LAN).

Advanced Peer-to-Peer Networking (APPN). Data communication support that routes data in a network between two or more advanced program-to-program communications (APPC) systems that do not need to be adjacent.

**alarm**. A message sent to the MOSS operator console. In case of an error, a reference code identifies the nature of the error.

**alert**. A message sent to the host console. In case of an error, a reference code identifies the nature of the error.

**central control unit (CCU)**. In the 3745, the controller hardware unit that contains the circuits and data flow paths needed to execute instructions and to control its storage and the attached adapters.

**channel adapter (CA)**. A communication controller hardware unit used to attach the controller to a host processor.

**channel interface**. The interface between the controller and the host processors.

**circuit breaker (CB)**. A switch that automatically interrupts an electric circuit because of an abnormal condition.

**communication controller**. A communication control unit that is controlled by a program stored and executed in the unit. Examples are the IBM 3705, IBM 3725/3726, IBM 3720, and IBM 3745 models 130, 150, 170, 21A, 31A, 41A, and 61A. More recent in this family are the IBM 3746 models 900 and 950.

**configuration data file (CDF).** A MOSS file that contains a description of all the hardware features (presence, type, address, and characteristics) of the 3745 controller.

configuration data file-extended (CDF-E). A MOSS-E file that contains a description of all the hardware features (presence, type, address, and characteristics) of the 3746 Model 900 controller.

**control panel**. A panel that contains switches and indicators for the customer's operator and service personnel.

control point (CP). A collection of tasks, which provide directory and route selection functions for APPN. An end node control point provides its own configuration, session, and management services with assistance from the control point in its serving network node. A network node control point provides session and routing service.

**control program**. A computer program designed to schedule and to supervise the execution of programs of the controller.

**diskette**. For IBM 3745 operator control panel, a thin, flexible magnetic disk, and its protective jacket, that records diagnostics, microcode, and files. Diskette size is 5"25. For service processor the diskette size is 3"5.

**diskette drive**. A mechanism that reads and writes diskettes.

**Distributed Console Access Facility (DCAF)**. An IBM licensed program that enables a user at one workstation to remotely control, monitor, and operate another workstation.

**emulation program**. A program that enables a system or a device to operate as if it were a different system or device.

**Enterprise System Connection (ESCON)**. A set of IBM products and services that combines fiber optic technology with I/O architecture. ESCON provides a highly flexible channel interconnection environment with an extended distance range.

**fallback**. In twin backup mode, the traffic of a failing CCU is redirected to the second CCU.

In standby mode, the traffic of a failing CCU is redirected to the standby CCU after it is IPLed.

**focal point (FP)**. An APPN network node that receives alerts. A focal point allows a customer to centrally manage a network.

host processor. (1) A processor that controls all or part of a user application network. (2) In a network, the processing unit in which the access method for the network resides. (3) In an SNA network, the processing unit that contains a system services control point (SSCP). (4) A processing unit that executes the access method for attached communication controllers. Also called *host*.

**IBM service representative**. An individual in IBM who performs maintenance services for IBM products or systems.

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#### Glossary

initial microcode load (IML). The process of loading the microcode into a scanner or into MOSS.

initial program load (IPL). The initialization procedure that causes the 3745 control program to start operation.

integrated services digital network (ISDN). A digital end-to-end telecommunication network that supports multiple services including, but not limited to, voice and data.

Internet Protocol (IP). In TCP/IP, a protocol that routes data from its source to its destination in an Internet environment.

LIC unit. For IBM 3745, a line interface coupler unit (LIU) consisting of:

- · One power supply (PS) associated with
- · Two line interface boards (LIBs), housing
- · Multiplex cards (DMUX, SMUXA, or SMUXB), and
- · Line interface coupler cards (LICs).

line. See transmission line.

line adapter (LA). The part of the TSS, HPTSS, ESS, or TRSS that scans and controls the transmission lines. Also called scanner or communication scanner.

- · For TSS, the line adapters are low-speed scanners
- · For HPTSS, the line adapters are high-speed scanners (HSSs).
- · For ESS, the line adapters are Ethernet LAN adapters (ELA).
- For TRSS, the line adapters are token-ring adapters (TRAs).

line interface coupler (LIC). A circuit that attaches up to four transmission cables to the controller (from DTEs. DCEs, or telecommunication lines).

local area network (LAN). A computer network located on a user's premises within a limited geographical area. Communication within a LAN is not subject to external regulation; however, communication across the LAN boundary may be subject to some form of regulation.

logical unit (LU). In SNA, a port through which an end user accesses the SNA network in order to communicate with another end user and through which the end user accesses the functions provided by system services control points (SSCPs). An LU can support at least two sessions, one with an SSCP and one with another LU, and may be capable of supporting many sessions with other logical units.

Maintenance and Operator Sub-System (MOSS). The part of the controller that provides operating and servicing facilities to the user's operator and the IBM service representative.

Maintenance and Operator Sub-System-Extended (MOSS-E). The licensed internal code loaded on the service processor fixed disk to provide maintenance and operator facilities to the user and IBM service representative.

microcode. A program that is loaded in a processor (for example, the MOSS processor) to replace a hardware function. The microcode is not accessible to the customer.

Multiaccess Enclosure (MAE). A super processor for the 3746-9x0 with a direct hardware attachment to the controller connectivity switch. The MAE houses eight adapter slots with up to eight ports per adapter, and handles multiple traffic routing for TCP/IP, SNA/DLUR, APPN, and HPR protocols.

NetView Performance Monitor (NPM). An IBM licensed program that collects, monitors, analyses, and displays data relevant to the performance of a VTAM telecommunication network. It runs as an on-line VTAM application program.

network. See user application network.

Network Control Program (NCP). An IBM licensed program that provides communication controllers supports for single-domain, multiple domain, and interconnected network capability.

offline. Status of MOSS when the later is not connected to the CCU control program.

remote service facility (RSF). RSF provides IBM maintenance assistance when requested via the public switched network. It is connected to the IBM RETAIN database system.

single. Configuration with one CCU.

switchback. Operation to reset a twin backup configuration from fallback to initial state.

Synchronous Data Link Control (SDLC). A discipline conforming to subsets of the Advanced Data Communication Control Procedures (ADCCP) of the American National Standards Institute (ANSI) and High-level Data Link Control (HDLC) of the International Organization for Standardization (IOS), for managing synchronous, code-transparent, serial-by-bit information transfer over a link connection. Transmission exchanges may be duplex or half-duplex over switched or nonswitched links. The configuration of the link connection may be point-to-point, multipoint, or loop.

time out. The interval allotted for certain operations to occur.

Token-ring adapter (TRA). Line adapter for IBM Token-Ring Network, composed of one token-ring multiplexor card (TRM), and two token-ring interface couplers (TICs).

twin. 3745 controller configuration with two CCUs.

twin-dual. Mode of operation with two CCUs operating simultaneously in two distinct subareas.

twin-backup. Mode of operation identical to twin-dual with fallback capability.

twin-standby. Mode of operation with one CCU active and the other in standby, ready to take over.

### Glossary

# Index

Numerics 3745 models A control panel A-1 control panel codes A-9 control panel pushbuttons A-7 IML from the service processor 12-1 IPL 8-1, 8-6, 9-1 power ON 8-1, 8-6 stop switch A-8 3746	configuration backing up (controller configuration) 2-6 control panel 3745 1-4, A-1 3746 1-4, B-1 function display A-3 control point functions Network Node Processor (NNP) 5-1 controller family evolution 1-1 installation 3-7
activation from a host 12-9 activation from the operator panel 12-10 activation from the service processor 12-7 control panel B-1 single IP control point 7-7	status 3-6 controller configurations backing up 3-18
A	DCAF
	hot keys 3-10
activation (3746) from a host 12-9	deactivation (3746)
from MOSS/E console 12-8	from a host 12-9
from the operator panel 12-10	from the service processor 12-7
from the service processor 12-7	
Adapter trace function	E
using 5-12	ESCON
alarm 1-5	disabling 11-2
APPN	enabling 11-2
control point 5-4	evolution, communication controller 1-1
tasks 5-1	evolution, communication controller 1-1
auto-restart 12-14	_
auto rootare 12 14	F
_	F keys 3-12
В	failure, service processor
backup	recovering from 2-9
controller configuration 2-6	fallback 10-1
MOSS-E microcode 2-8	Format DLC Data (FAPC)
service processor 2-5, 2-6	using 5-19
	functions
^	MOSS-E 3-9
C	pending 3-12
CCM 7-1	
IP resource management 7-1	G
MAE configurations 6-2	<del>-</del> -
CDF-E updating 3-16	getting started 1-3
changes since last edition xvii	
changing MOSS-E passwords 3-3	Н
channel adapter	hot keys 3-10
disabling 11-1	HOLNEYS 3-10
enabling 11-1	
color machine status legend 3-8	
communication controller evolution 1-1	

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		MAE (continued)
I		perform maintenance 6-7
IBM		prerequisites 6-1
communication controller fam	illy 1-1	selective IML 6-7
IML		single IP control point 7-7
from the 3745 control panel		MAE transaction speeds
from the 3746 control panel	12-10	hardware connection to controller switch 6-1
line adapter (3745) 12-2		menu
MOSS 12-4		3745 models A 3-14
scanner (3745) 12-2		close 3-6
information		help 3-8
pull-down menu 3-7		information 3-7
installing		machine 3-9
a controller 3-7		MOSS-E 3-9
new microcode level 4-1		open 3-6
IP		program 3-6
configuration 7-6		window 3-7
environment 7-4		message area 3-12
management 7-6		microcode
MOSS-E commands 7-4		
resource management 7-1		backing up 2-8
IP resource management		installing new level 4-1 MONITR
for MAE 7-1		
from CCM 7-1		commands 7-8
from MOSS-E 7-1		MOSS
IPL		panel 3-10
from service processor 9-1		panel layout 3-11
messages 9-6		selecting functions 3-13
IPL of the service processor	3-10	MOSS-E
ii 2 or the service processor	0.10	backing up the microcode 2-8
		basic panel 3-1
K		daily operations 3-1
keyboard terminology 3-12		IP resource management 7-1
		Log Off 3-6
		Log On 3-4
L		menus, tasks, functions 3-9
logoff		password 3-2
(MOSS-E) 3-6		problem 3-10
(MOSS) 3-12		MSA information 3-12
logon		
MOSS-E 3-4		N
R.A		network node processor
M		dual function 5-10
machine		locating 1-3
menu 3-9		states 5-10
status area 3-12		Network Node Processor (NNP)
type 3-12		trace function 5-11
MAE		networking
additional information 6-7		evolution 1-1
ASCII console 6-6		NNP
basic functions 6-1		management function 5-1
Configuration Program 6-4		
direct attachment 6-1		0
functions 6-1, 6-5		
Install/Remove/Change LIC	6-5	on-line help
introduction 6-1		pull-down menu 3-8

OPCON	setting
commands 7-5	the backup service processor 2-6
operator console	shutdown 3-7
common commands 3-12	single IP control point 7-7
function keys 3-12	starting
MOSS panel layout 3-11	a controller 3-7
•	daily operations 3-1
В	stop switch for the 3745 1-4
P	switchback 10-3
panel	switching
MOSS-E 3-1	between functions 3-15
password	system
MOSS-E 3-2	shutdown 3-7
restoration 3-7	onataown o r
power	<u>_</u>
control mode 12-6	T
failure 12-14	task 3-9
local mode 12-6	MOSS-E 3-9
remote mode 12-6	Telnet
state (3746) 12-6	IP resource management 7-1
switching mode 12-7	ii roodaroo managoment 7 i
power state (3746)	
active 12-6	U
inactive 12-6	update
	CDF-E 3-16
problem	user profiles
analysis 3-7, 3-8	Telnet 7-1
with the MOSS-E 3-10	Telliet 7 1
with the service processor 3-10	
processor	W
network node processor 5-10	window
service processor 2-1	pull-down menu 3-7
program	workstation (console)
pull-down menu 3-6	DCAF 2-5
	DOAI 2-3
R	
<del></del>	Υ
recovering from service processor failure 2-9	Year 2000
refresh 3-16	microcode levels required xviii
regaining control of the service processor 3-10	readiness xviii
restoring a password 3-7	roddinoso XVIII
S	
•	
serial number 3-12	
service processor	
backup 2-5	
connecting 2-1	
DCAF 2-5	
failure recovery 2-9	
IPL 3-10	
locating 1-3	
regaining control 3-10	
sharing 2-2	
type 3 2-1	
using 2-1	

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3745 Communication Controller Model A 3746 Nways Multiprotocol Controller Model 900 Basic Operations Guide

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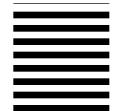
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